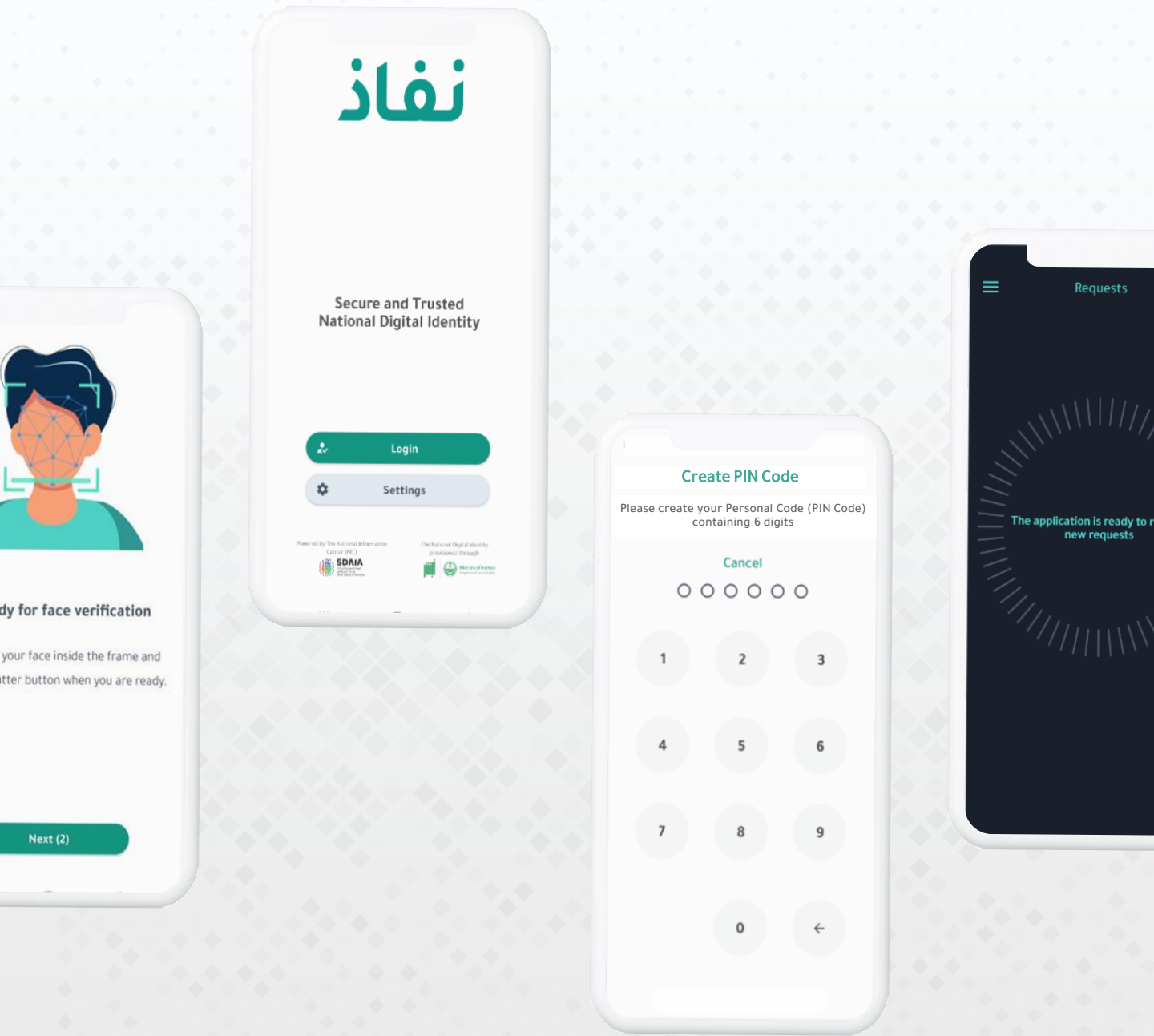




Nafath App

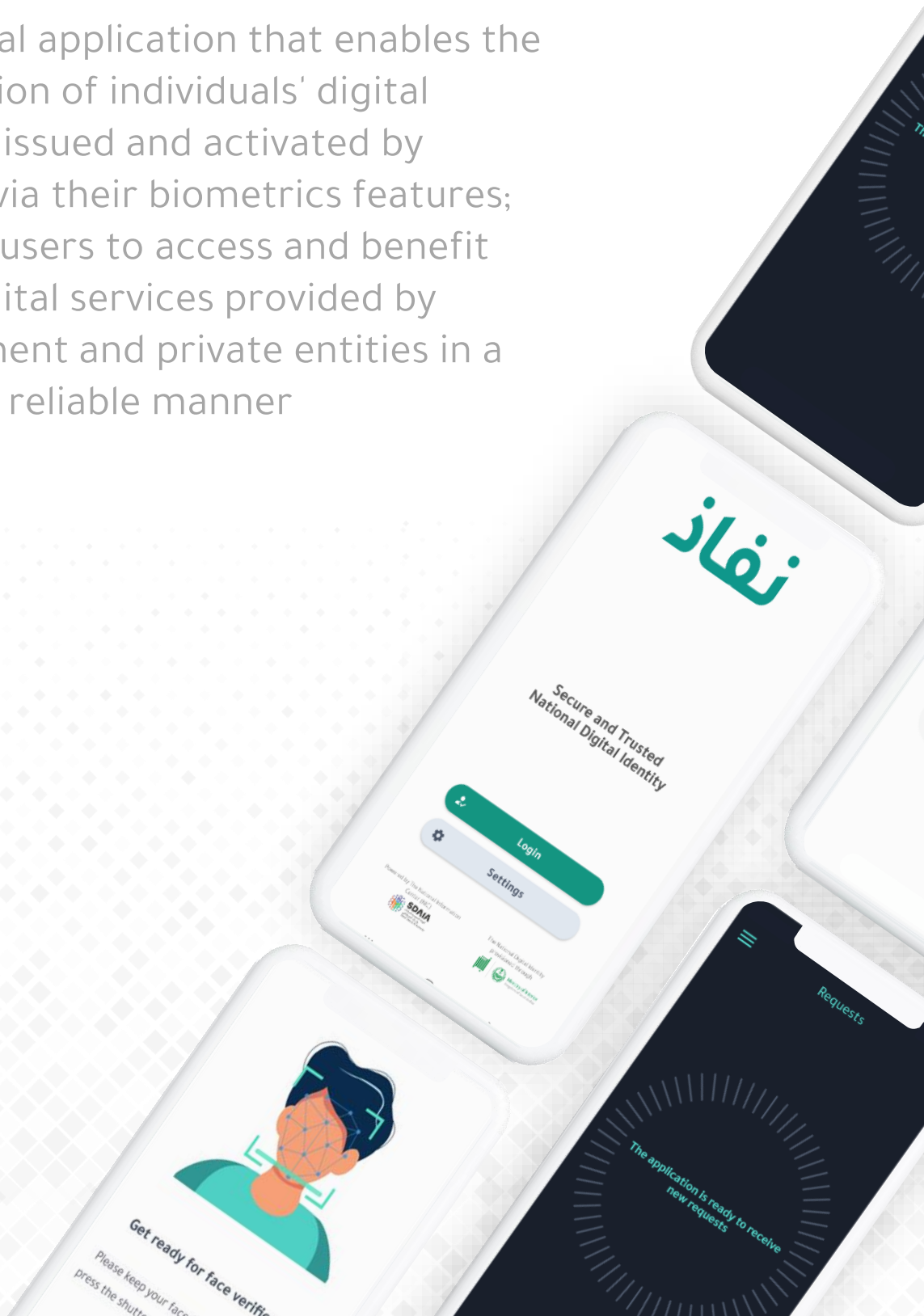
User Manual 7.0

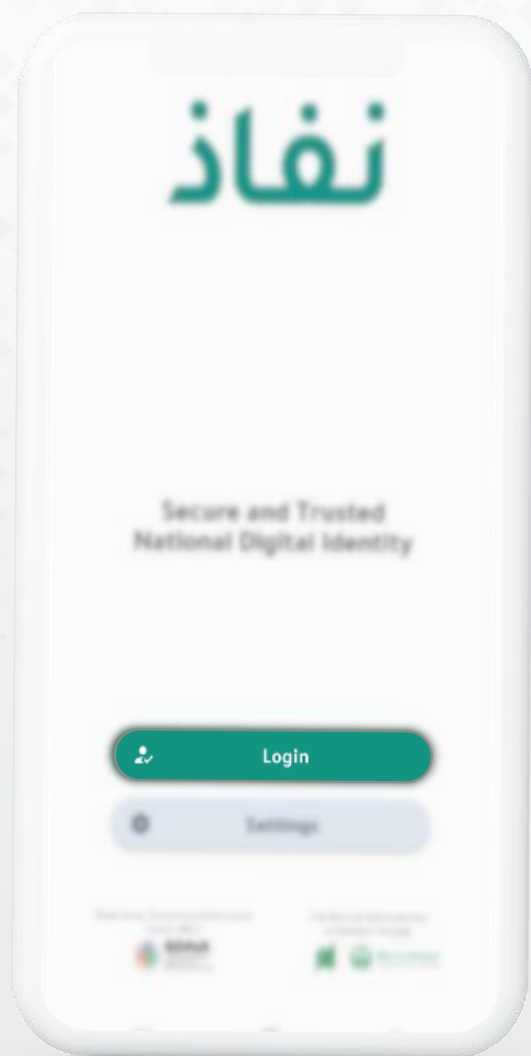
Index

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About Nafath App

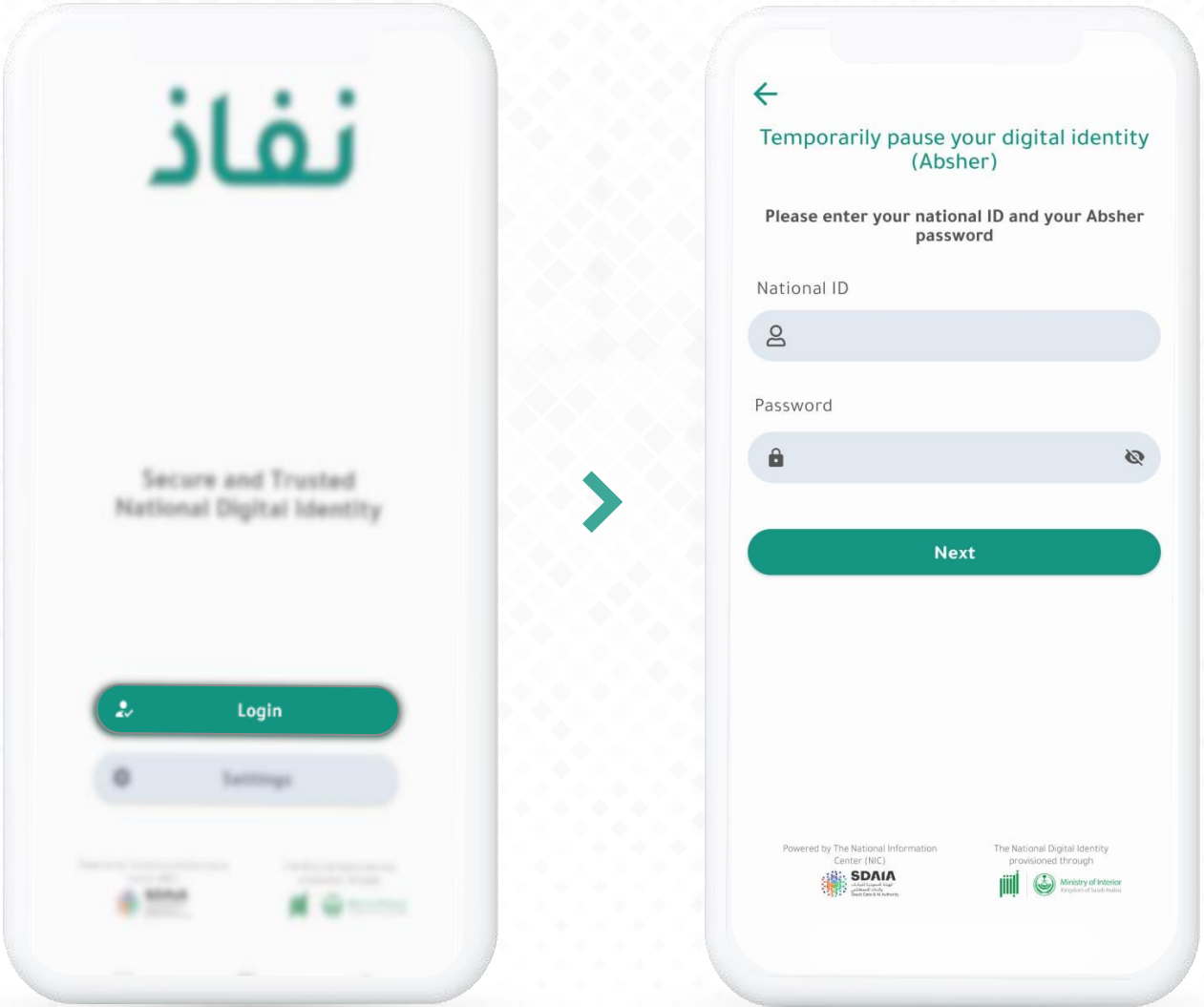
A national application that enables the verification of individuals' digital identity, issued and activated by Absher, via their biometrics features; to allow users to access and benefit from digital services provided by government and private entities in a safe and reliable manner





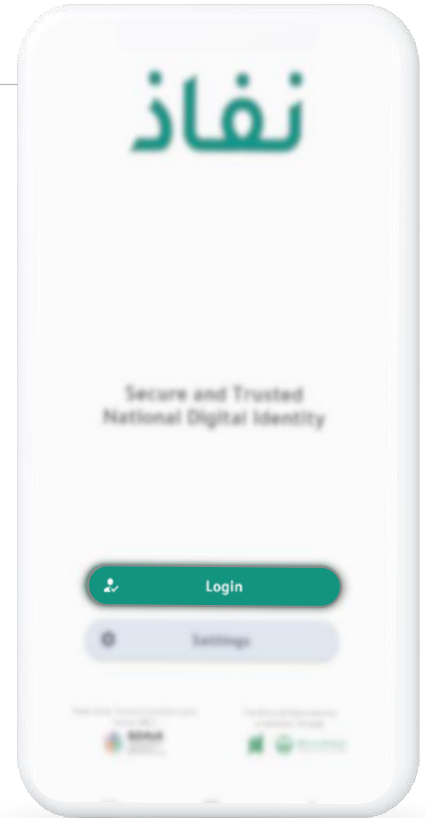
Login

To login to the Nafath application, use your ID number and the password associated with your Absher account



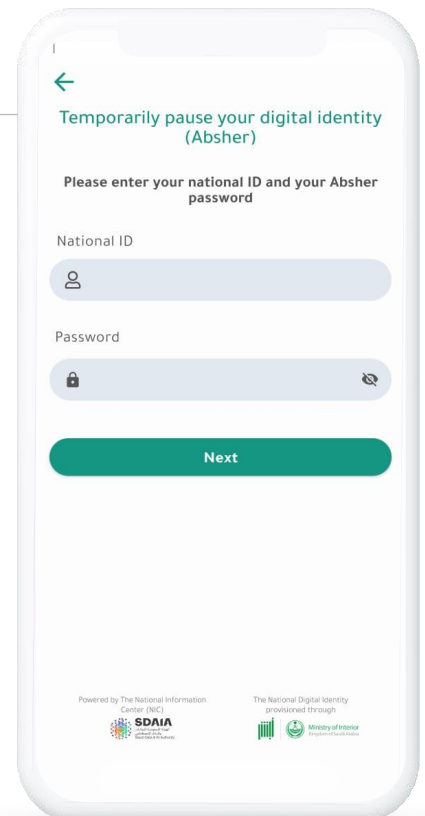
01

Open the Nafath app and tap on Login



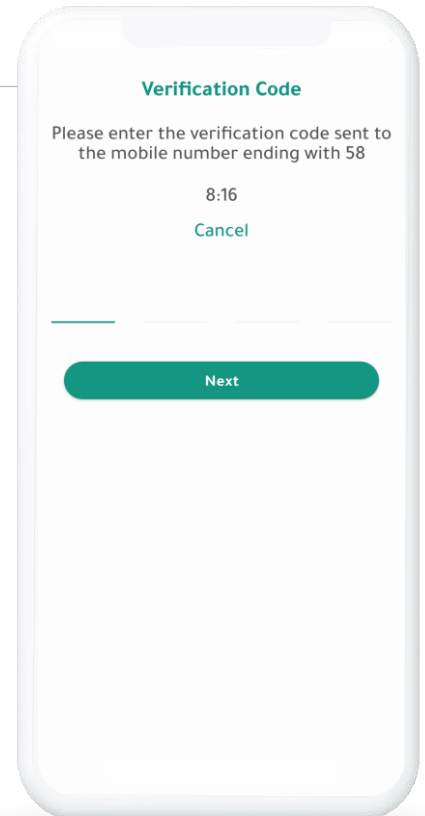
02

Enter your ID number and the password used in your Absher account



03

A verification code (OTP) will be sent to your mobile number used in your Absher account, enter the code to proceed



Verification Code

Please enter the verification code sent to the mobile number ending with 58

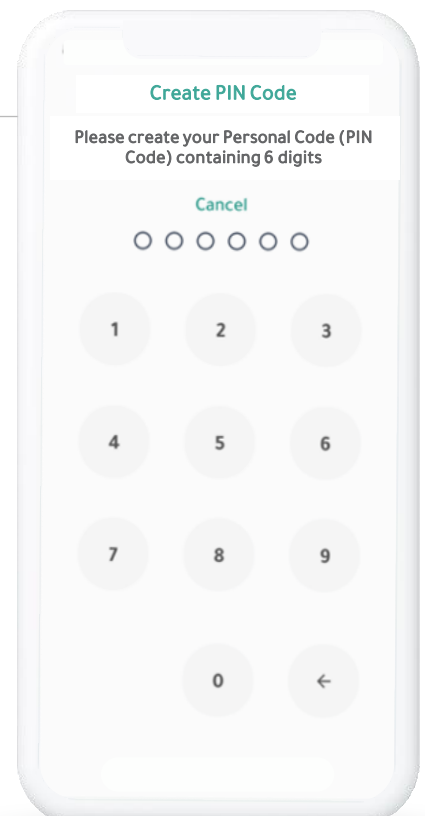
8:16

Cancel

Next

04

Create your personal code **(6-digit number)**



Create PIN Code

Please create your Personal Code (PIN Code) containing 6 digits

Cancel

○ ○ ○ ○ ○ ○

1 2 3

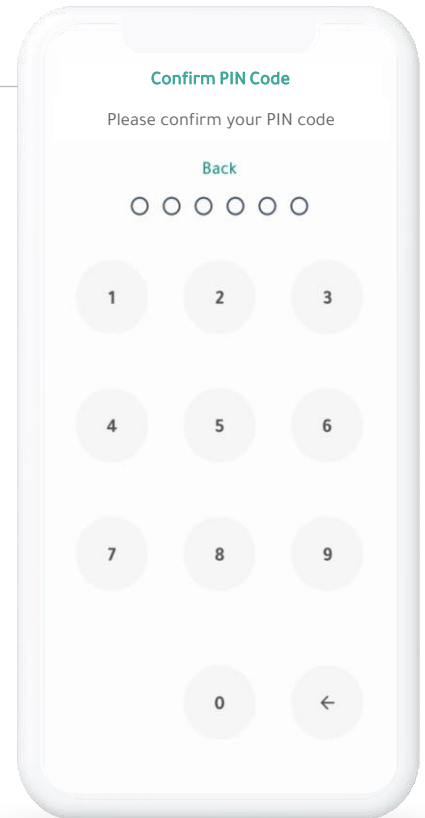
4 5 6

7 8 9

0 ←

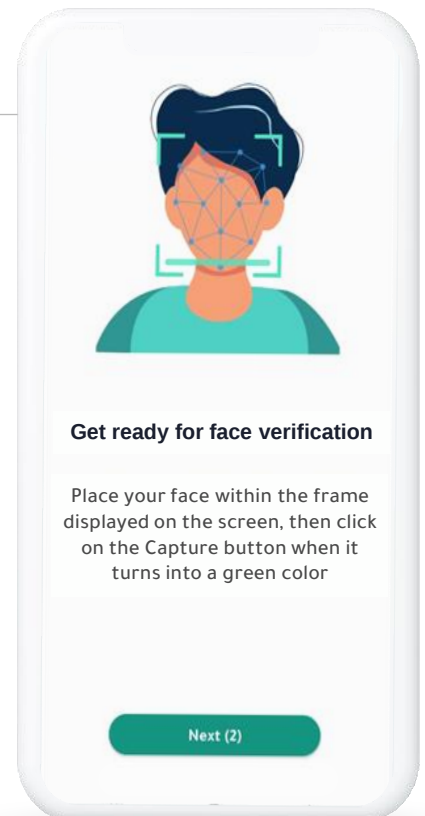
05

Confirm the personal code (PIN code) that has been entered in the previous step



06

Once the verification process has started, instructions on capturing the biometrics will be displayed

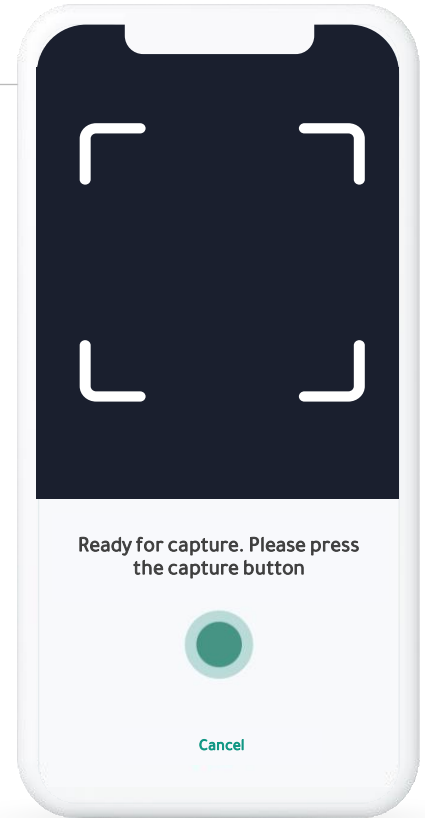


07

Position the phone in accordance with the instructions displayed on the screen, while considering adhering to the following:

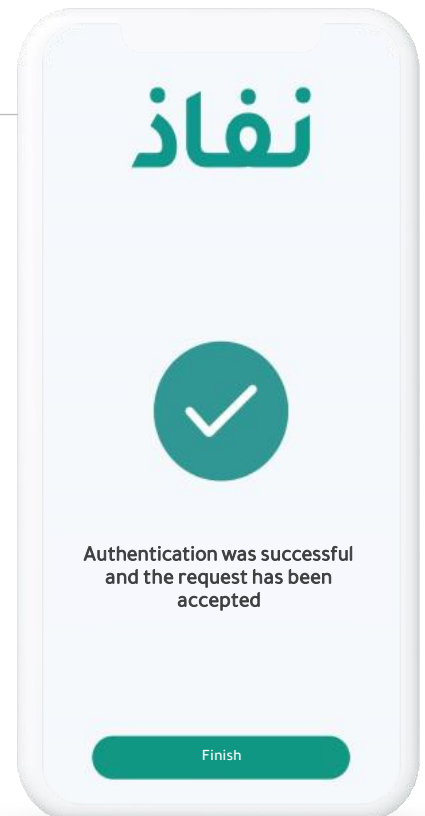
- ✓ Ensuring rear camera cleanliness
- ✓ Avoiding the existence of any other objects in the image
- ✓ Ensuring that the entire face is visible in the capture frame and the phone position is in-line with the face position
- ✓ Ensuring sufficient lighting

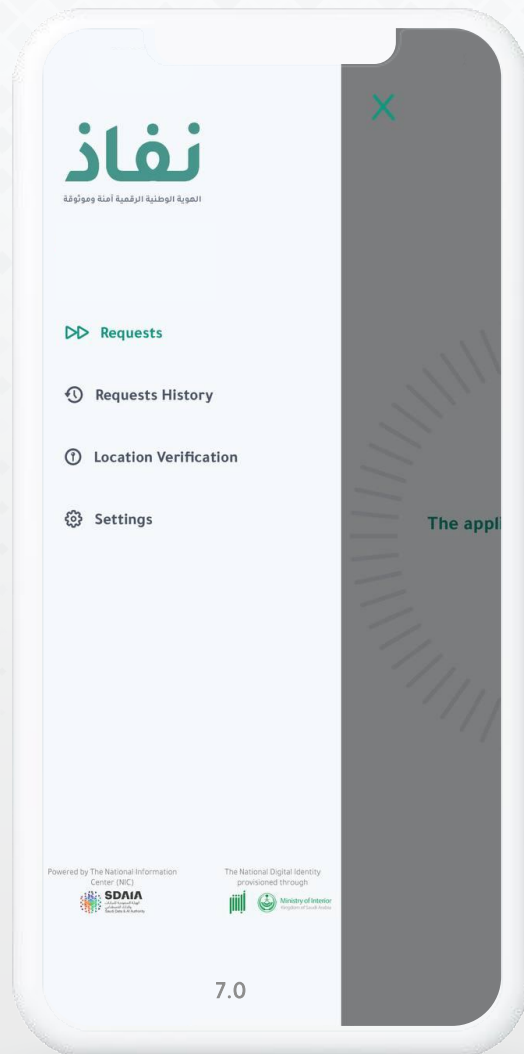
Once all of the instructions have been followed, the Capture button will turn green, then press the button to complete the verification process



08

When the biometric verification process is completed, you will see a message indicating that the login process has been completed and the Nafath application has been successfully linked to your device





Main Screens

The user can access all Nafath app services by clicking on the icon at the top of the page to show the main screens:



Settings



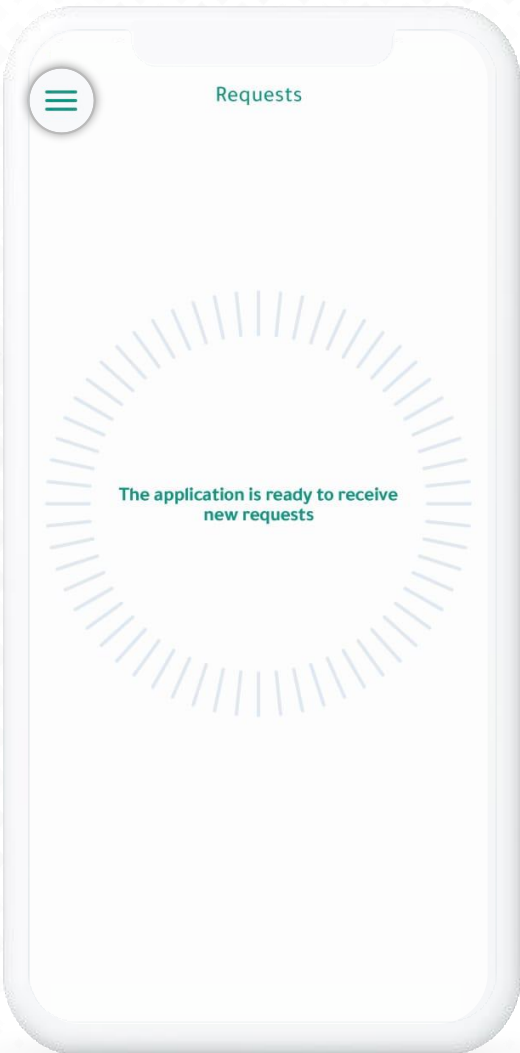
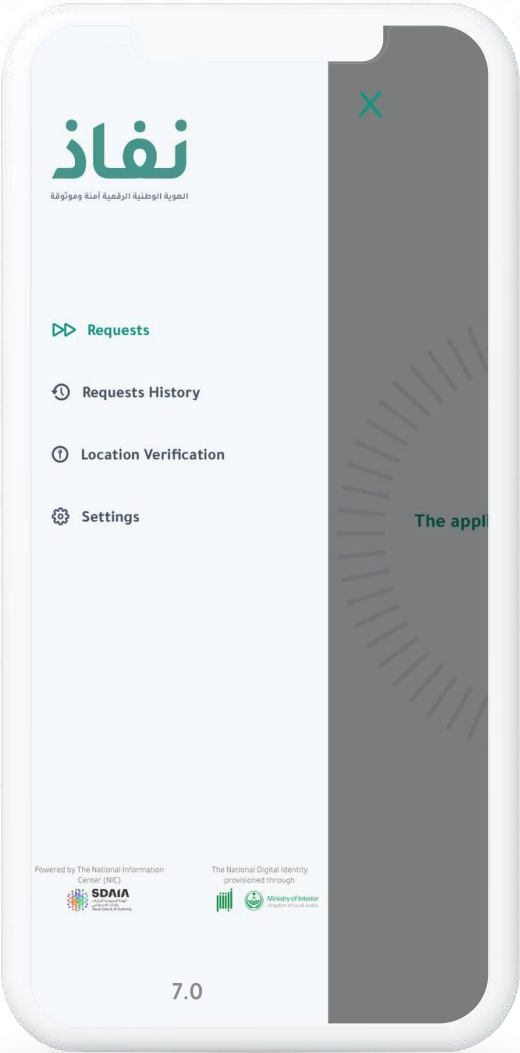
Location
Verification

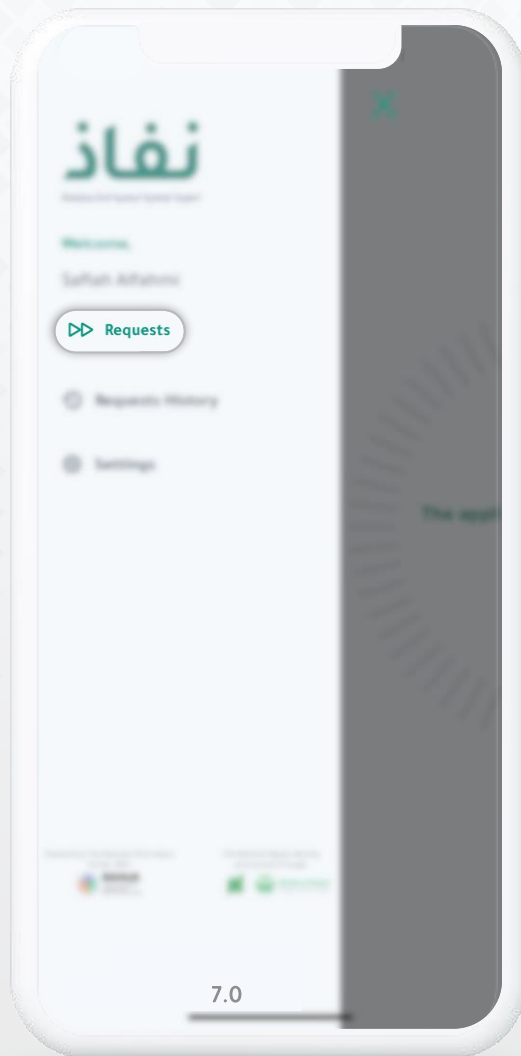


Requests
History



Requests





Requests

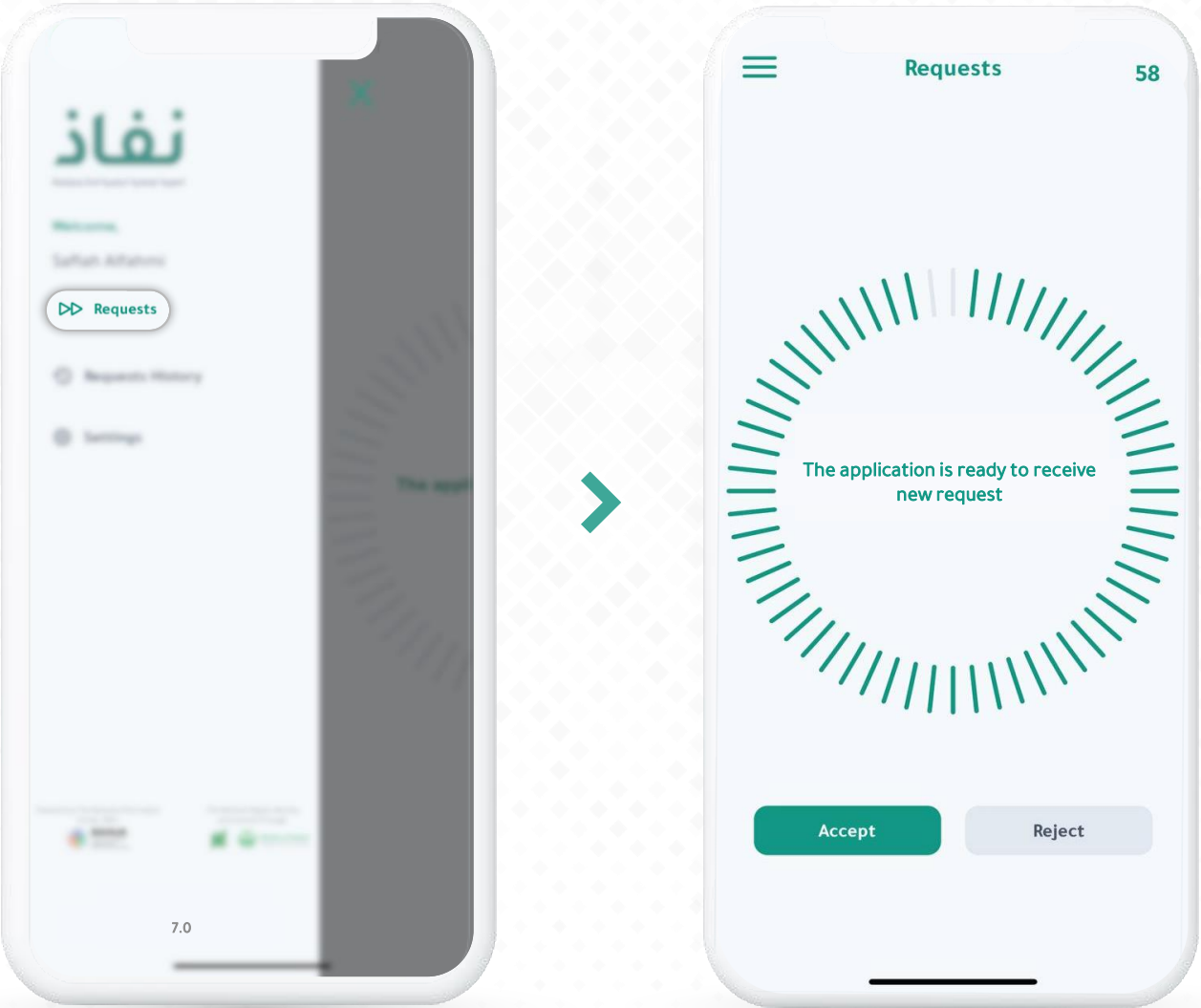


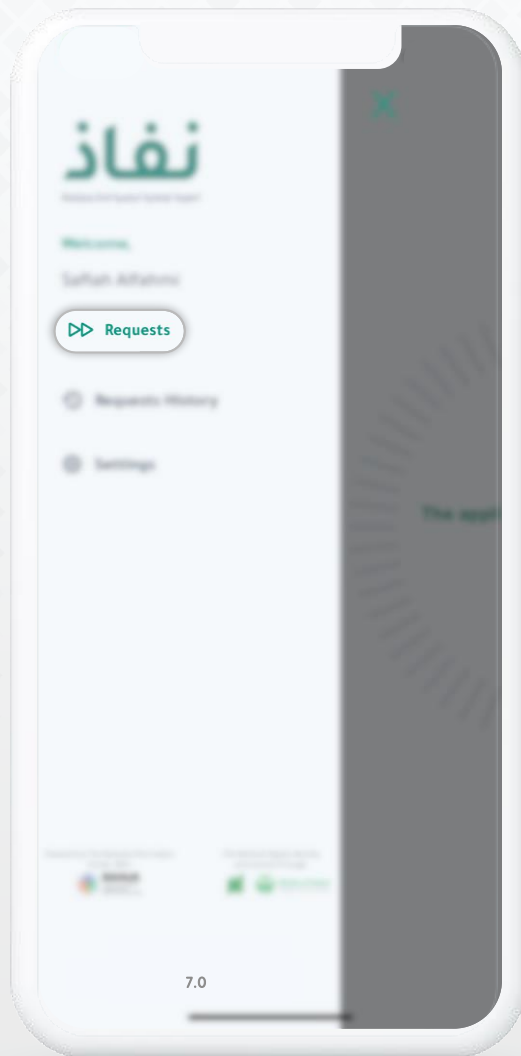
Accepting Requests That do not Require Biometric Verification



Accepting Requests That Require Biometric Verification

A service that allows the user to accept verification requests received from the government and private entities' platforms/applications integrated with Nafath app, As the application will be in a waiting mode to receive requests, and once a verification request is received, it will be displayed immediately within the requests screen





Requests



Accepting Requests That do not Require Biometric Verification



Accepting Requests That Require Biometric Verification

01

When you receive a verification request from one of the service providers' integrated platforms or applications, you will receive a notification indicating that you have a verification request in Nafath app



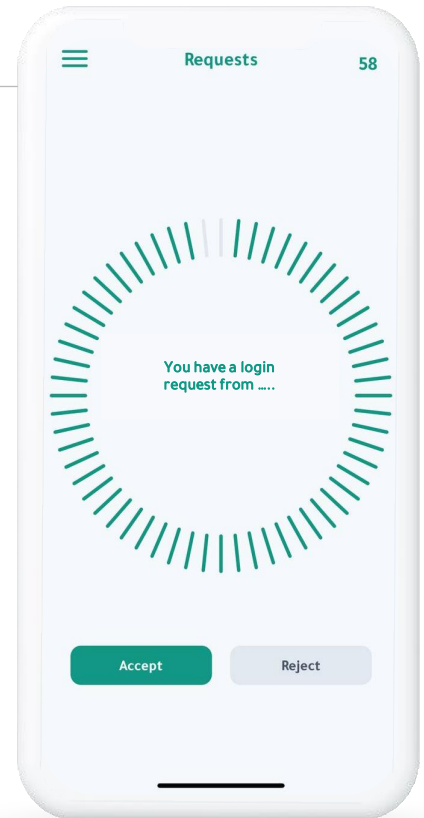
02

Open Nafath app to review the incoming request



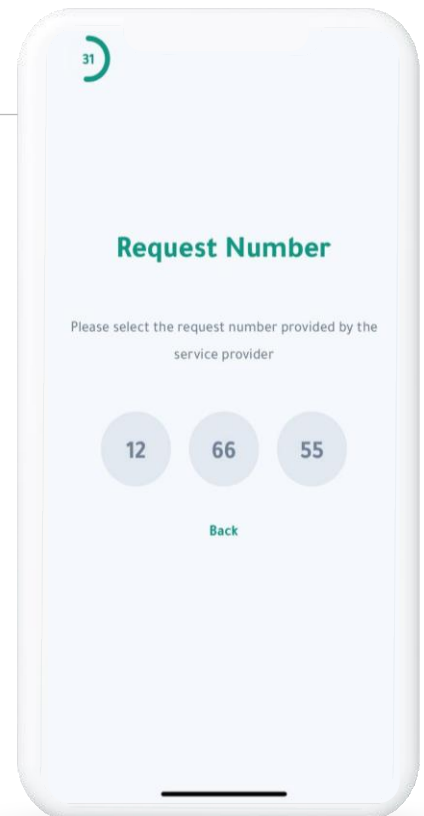
03

On the Requests screen, the incoming request will be displayed to enable the acceptance or the rejection of the request



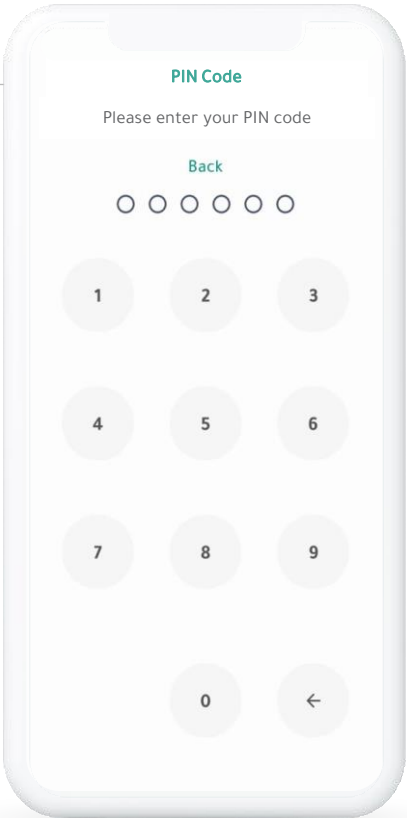
04

When you click on Accept button, three options of the request number will appear on the screen. you have to select the request number that matches the number shown on the service provider's application/platform



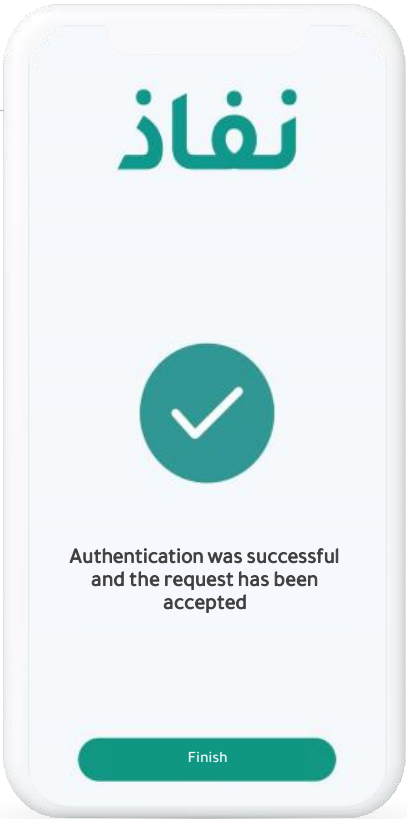
05

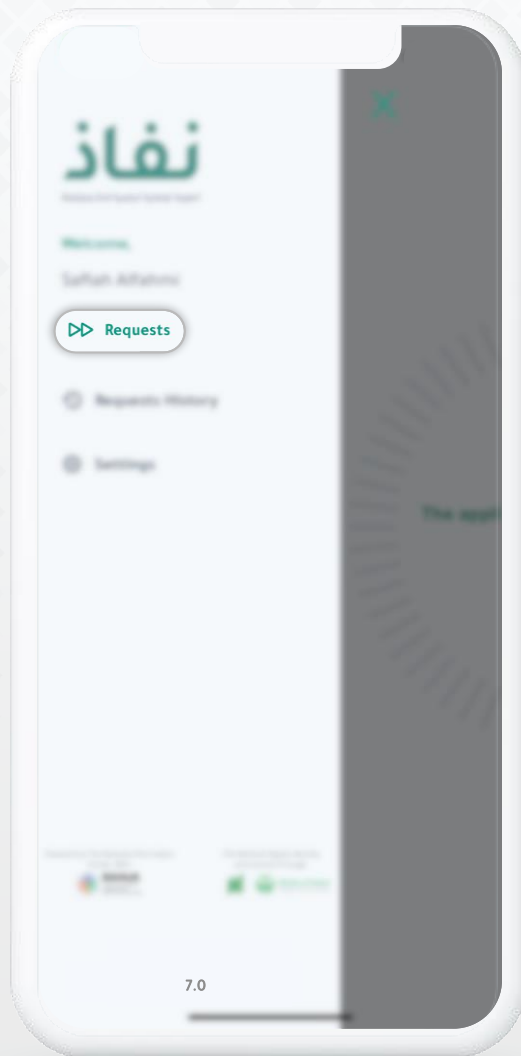
Enter your personal code (PIN), which is the 6-digit code that you have created previously during the application login process



06

When the verification process is completed, you will see a message indicating that the request has been successfully accepted





Requests



Accepting Requests That do not Require Biometric Verification



Accepting Requests That Require Biometric Verification

01

When you receive a verification request from one of the service providers' integrated platforms or applications, you will receive a notification indicating that you have a verification request in Nafath app



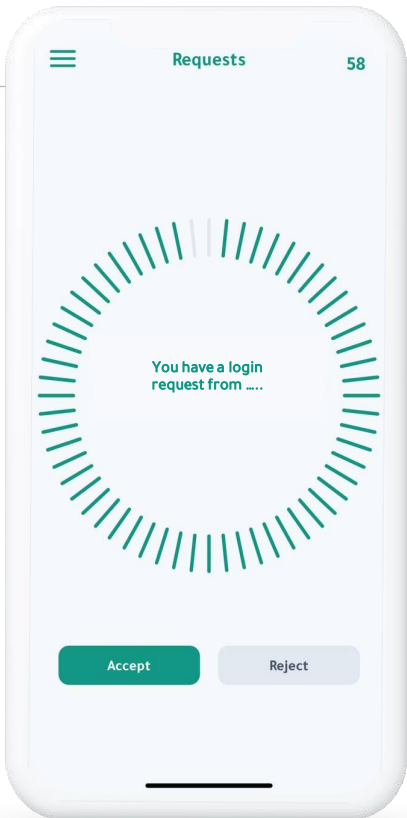
02

Open Nafath app to review the incoming request



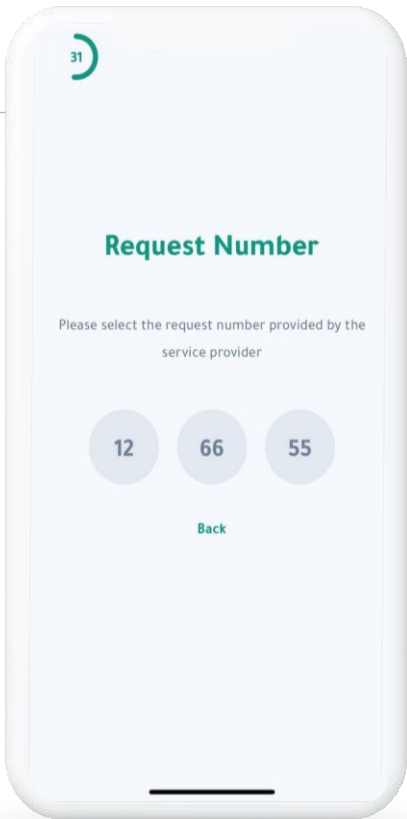
03

On the Requests screen, the incoming requests will be displayed to enable the acceptance or the rejection of the request



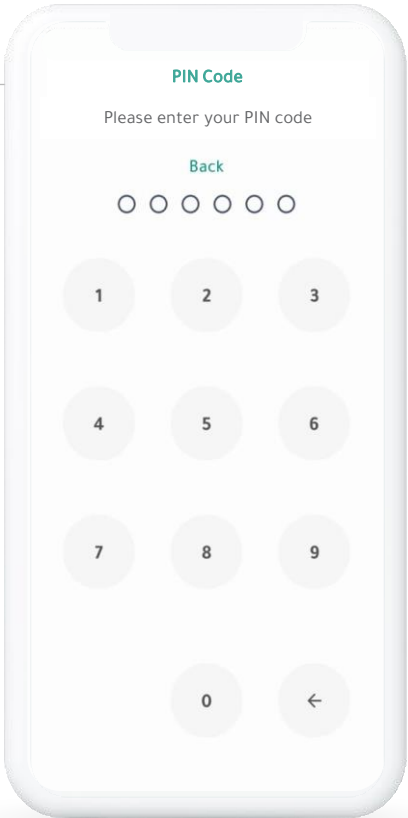
04

When you click on Accept button, three options of the request number will appear on the screen. you have to select the request number that matches the number shown on the service provider's application/platform



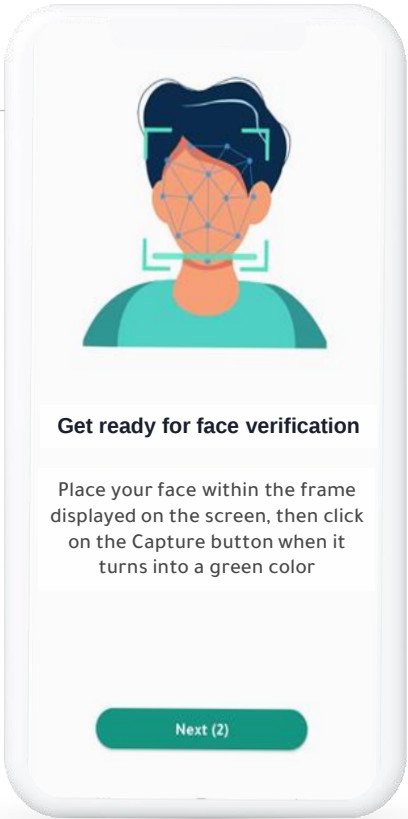
05

Enter your personal code (PIN), which is the 6-digit code that you have created previously during the application login process



06

Once the verification process has started, instructions on capturing the biometrics will be displayed

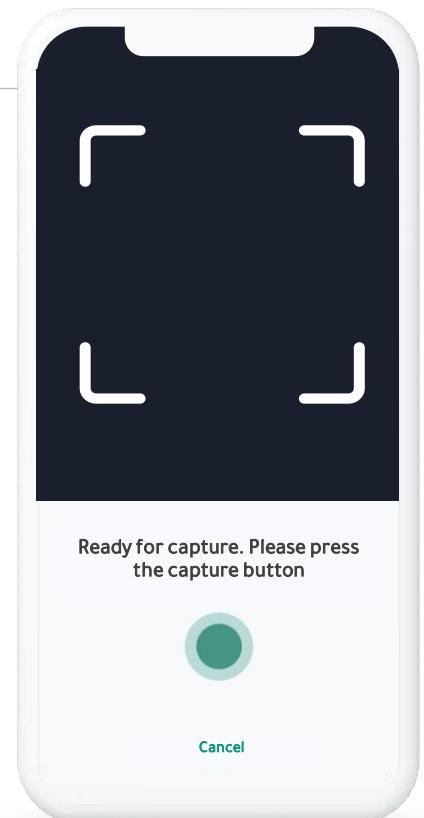


05

Position the phone in accordance with the instructions displayed on the screen, while considering adhering to the following:

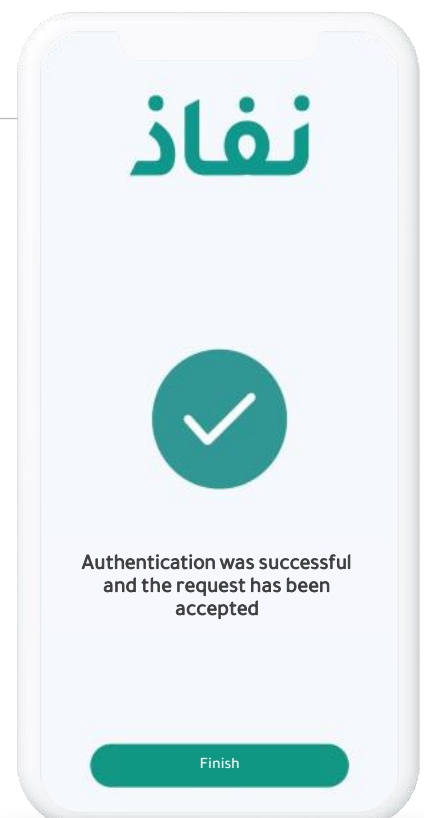
- ✓ **Ensuring rear camera cleanliness**
- ✓ **Avoiding the existence of any other objects in the image**
- ✓ **Ensuring that the entire face is visible in the capture frame and the phone position is in-line with the face position**
- ✓ **Ensuring sufficient lighting**

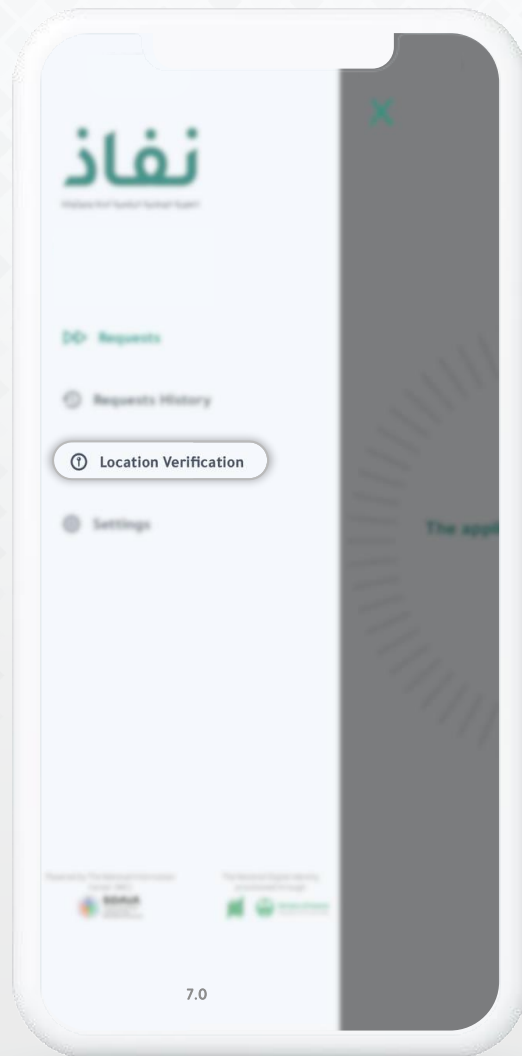
Once all of the instructions have been followed, the Capture button will turn green, then press the button to complete the verification process



06

When the biometric verification process is completed, you will see a message indicating that the request has been successfully accepted

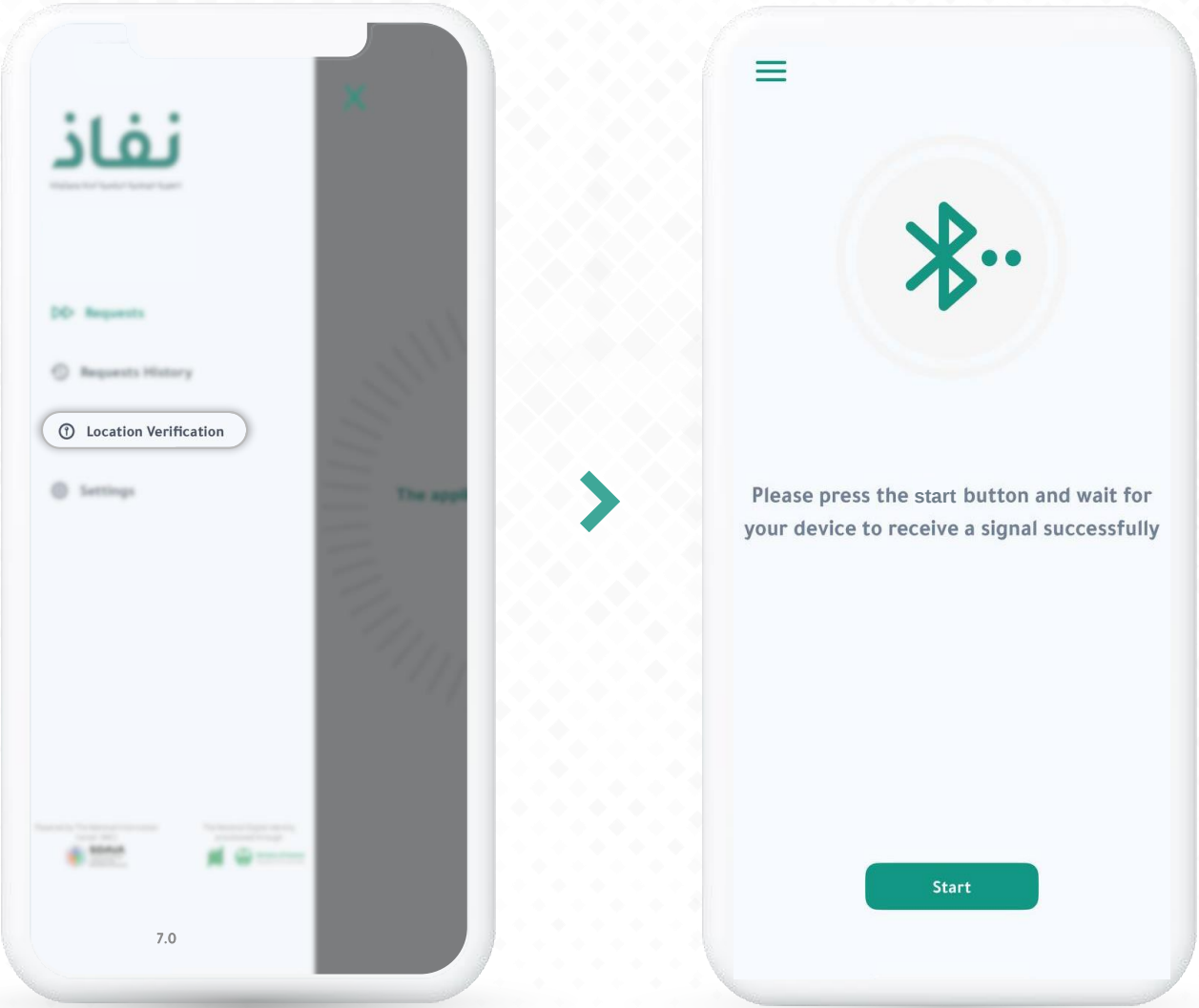




Location Verification

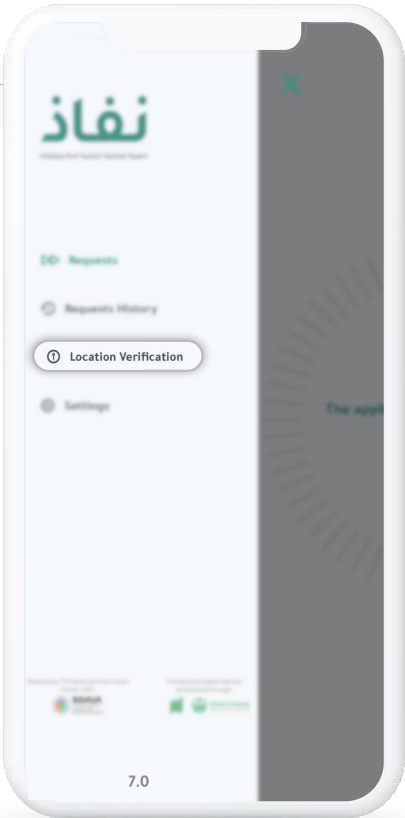
A service that ensures the completion of the Identity Authentication process within a specific location.

This service relies on Bluetooth technology, allowing wireless connectivity with mobile devices to ensure the reception of location verification requests while being present at the designated location.



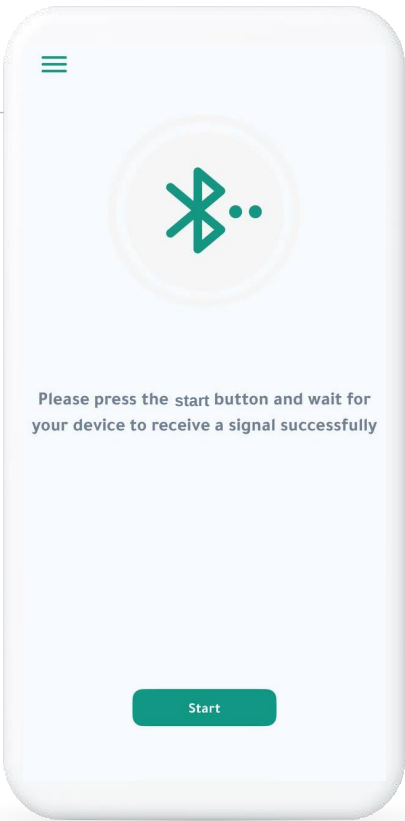
01

When you arrive at the designated place, open Nafath app and tap on the Location Verification option



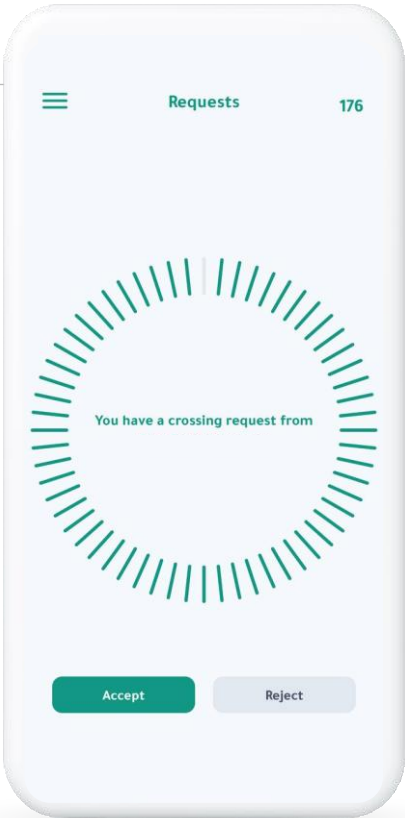
02

The instructions will be displayed, press start to begin the verification process



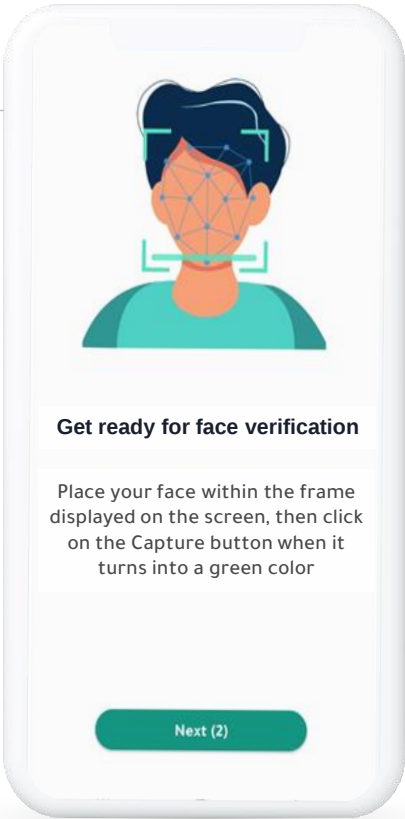
03

On the Requests screen, the location verification requests will be displayed to enable the acceptance or the rejection of the request



04

Once the verification process has started, instructions on capturing the biometrics will be displayed

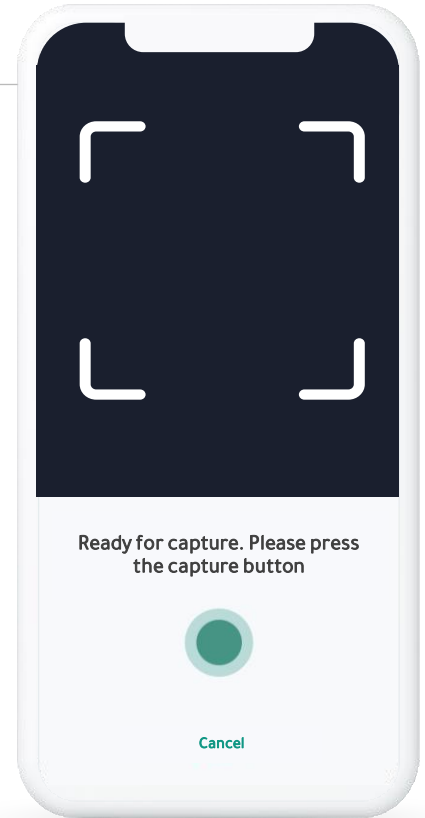


05

Place your left hand horizontally on a flat surface, direct the back camera towards your fingers, and position the phone in accordance with the instructions displayed on the screen, while considering adhering to the following:

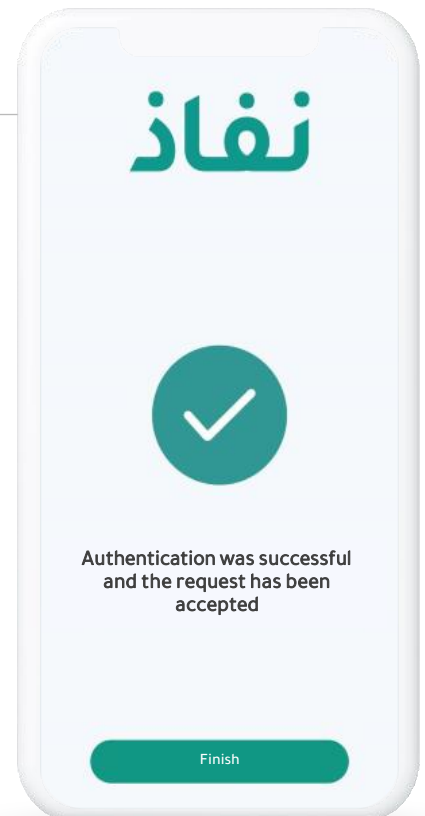
- ✓ **Ensuring rear camera cleanliness**
- ✓ **Avoiding the existence of any other objects in the image**
- ✓ **Ensuring that all fingers -except the thumb- have appeared in the capture frame**
- ✓ **Ensuring sufficient lighting**

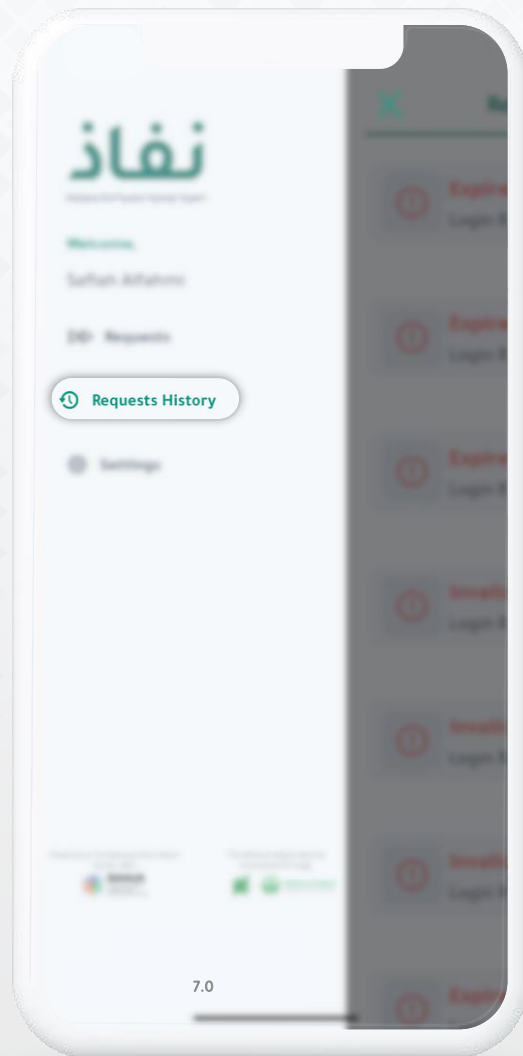
Once all of the instructions have been followed, The fingerprint image will be captured automatically to complete the verification process



06

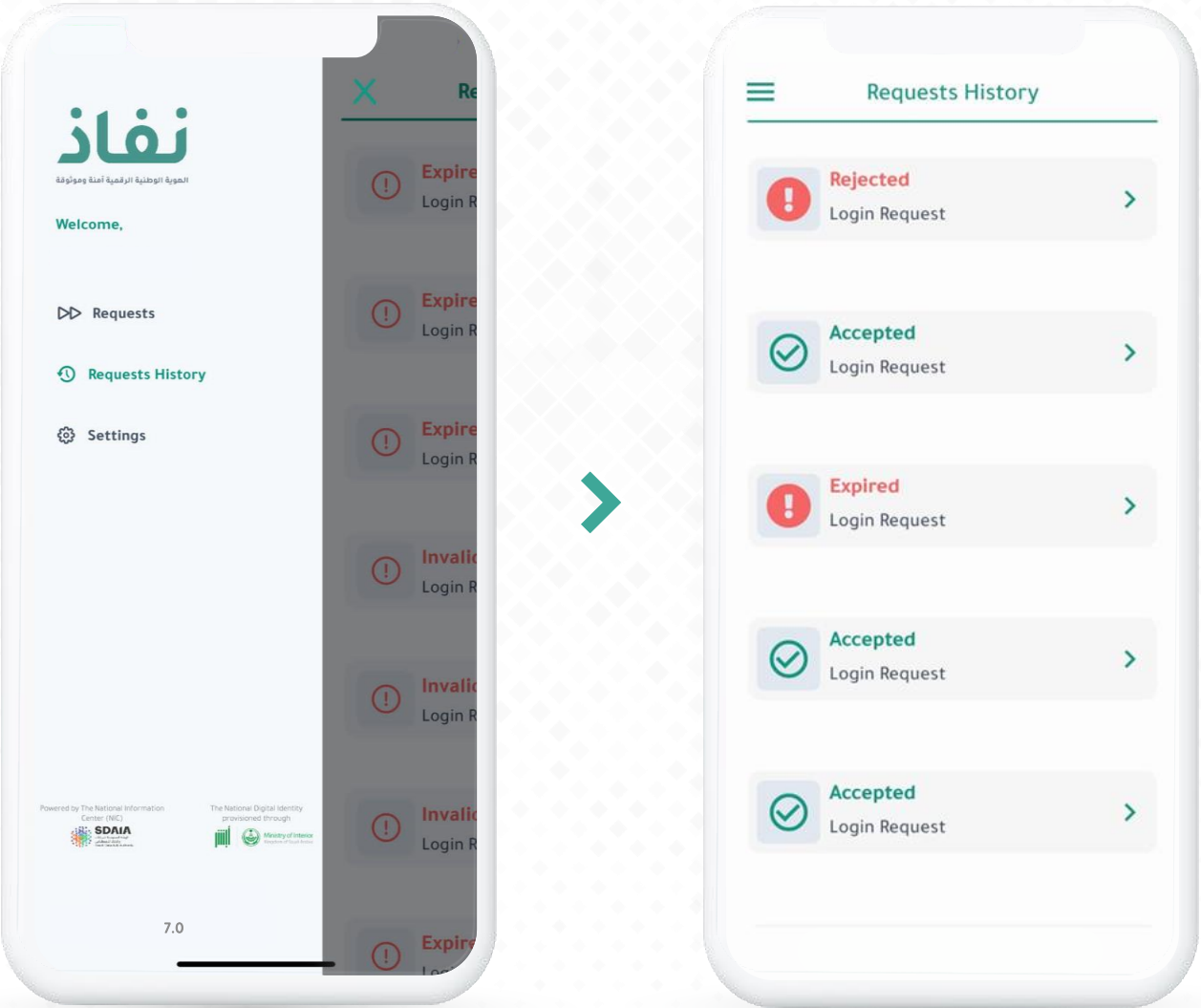
You will see a message stating that the location verification process has been completed successfully.

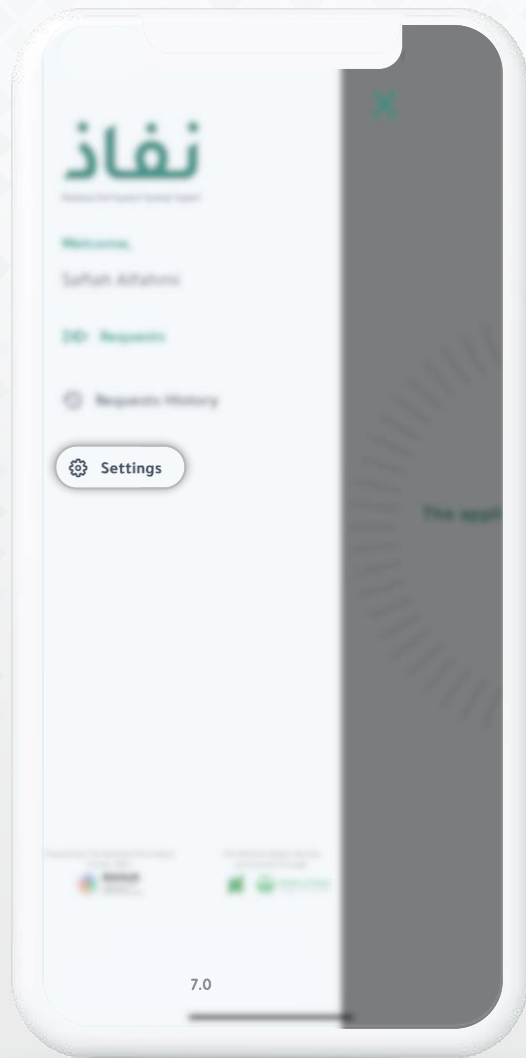




Requests History

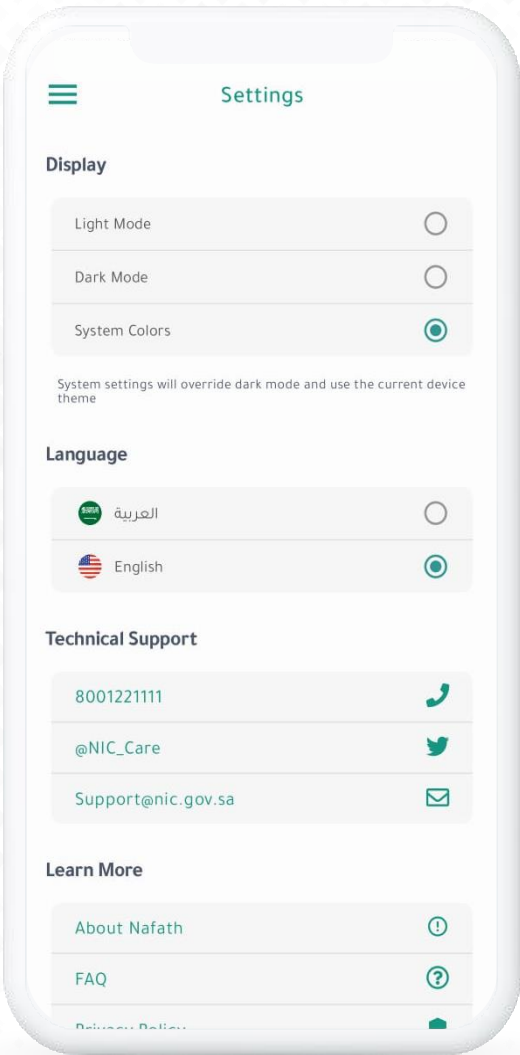
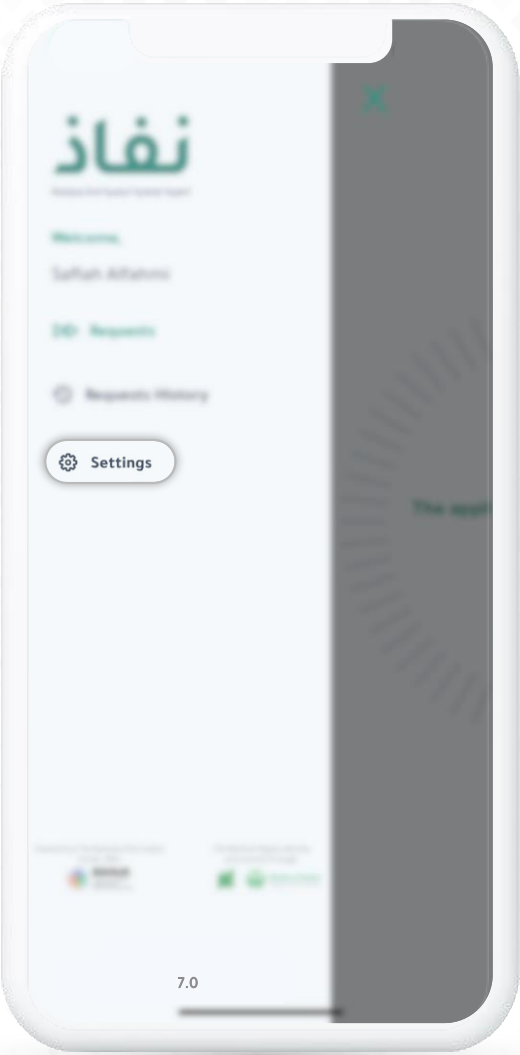
Through the Requests History screen, you can view the previous requests that were performed through the app, along with their status and dates

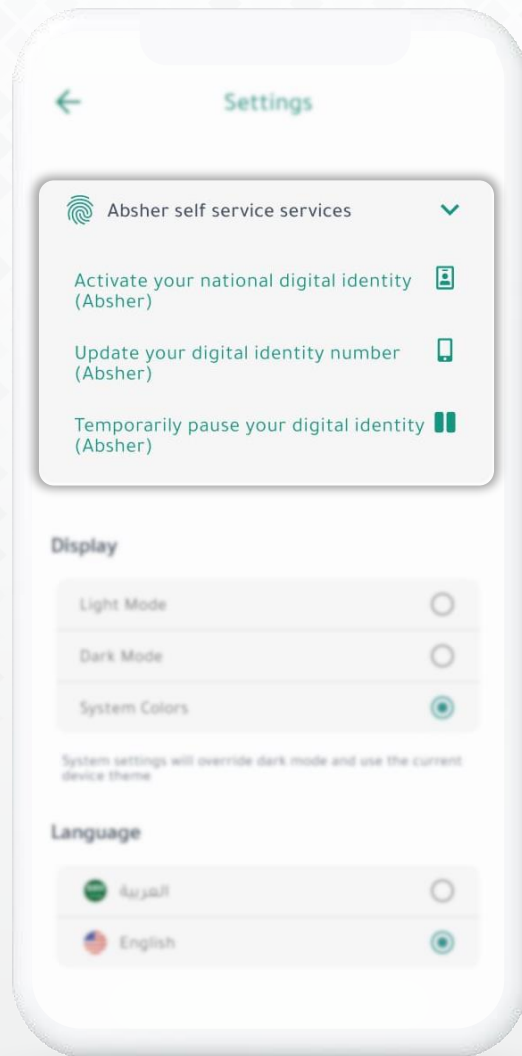




Settings

Through the Settings Screen, you can adjust the application's appearance and language, in addition to reviewing contact information, frequently asked questions and the application's privacy policy.





Absher Self-service Kiosk Services



Activate Your National Digital Identity (Absher)

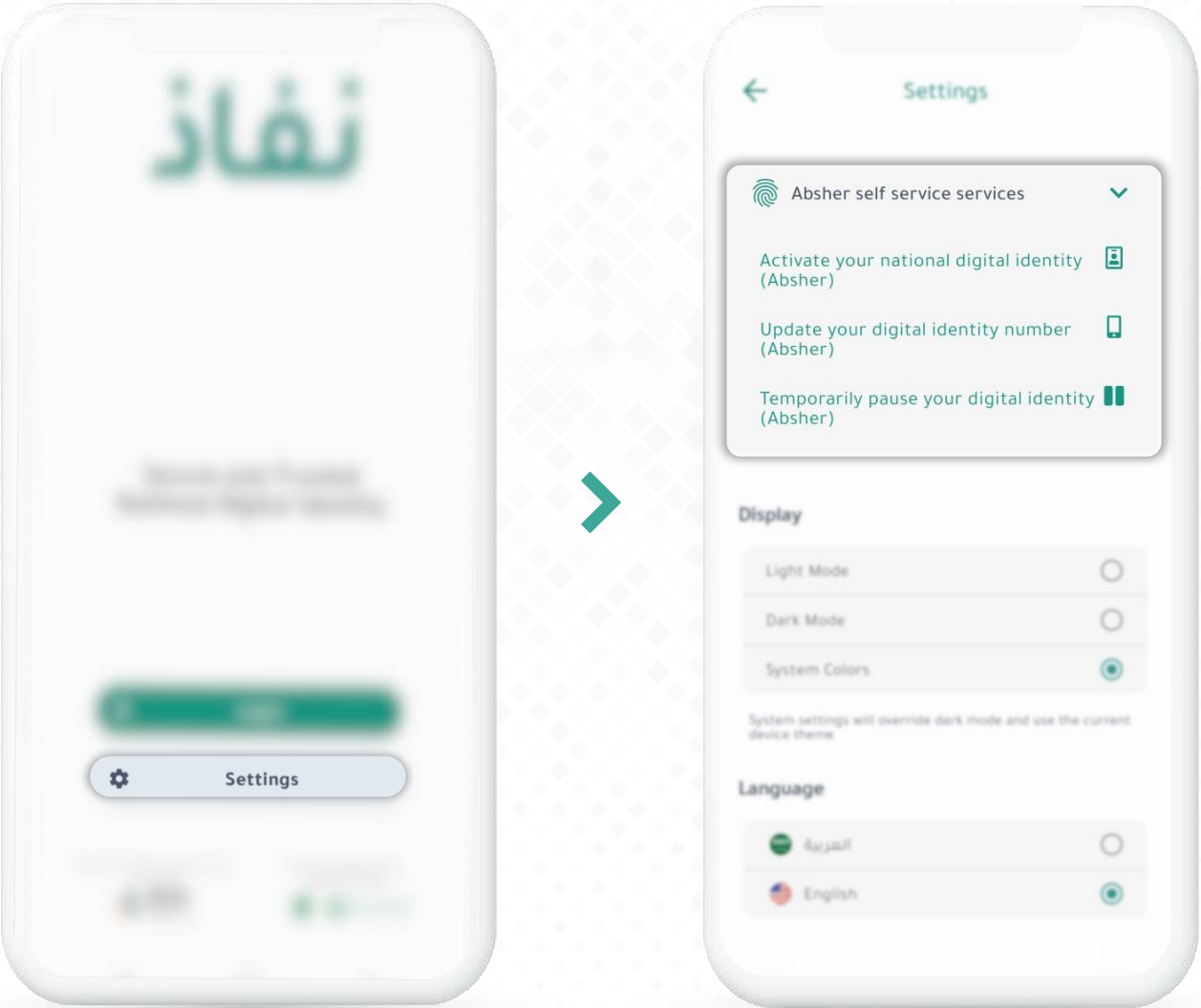


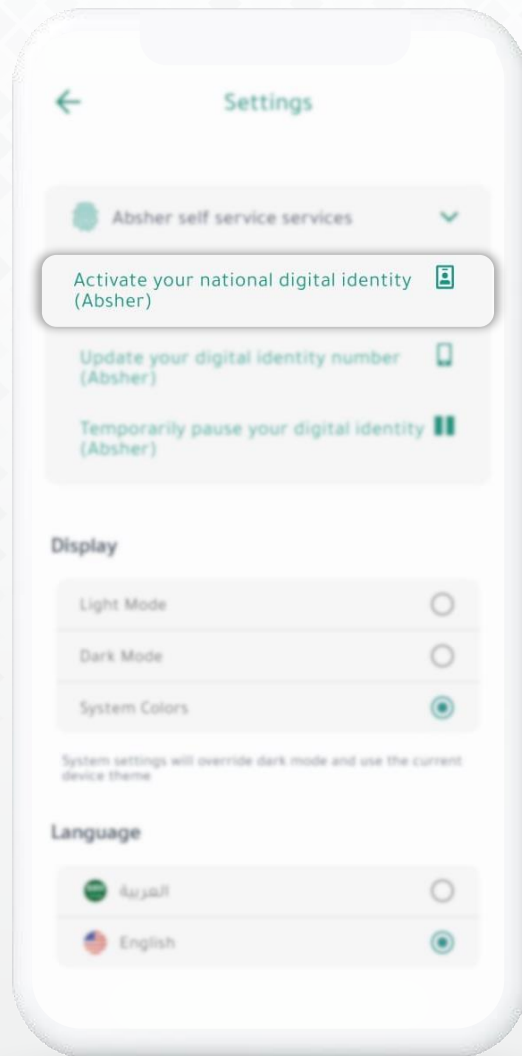
Update Your Digital Identity Number (Absher)



Temporarily Pause Your Digital Identity (Absher)

Services that allow users to manage their National Digital Identity (Absher) account without having to visit self-service kiosks.





Absher Self-service Kiosk Services



Activate Your National Digital Identity (Absher)

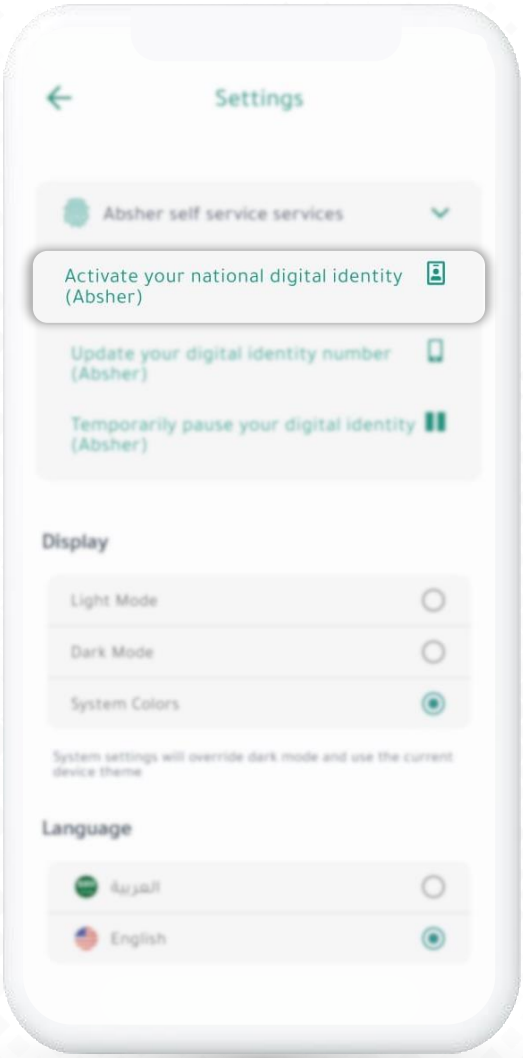


Update Your Digital Identity Number (Absher)



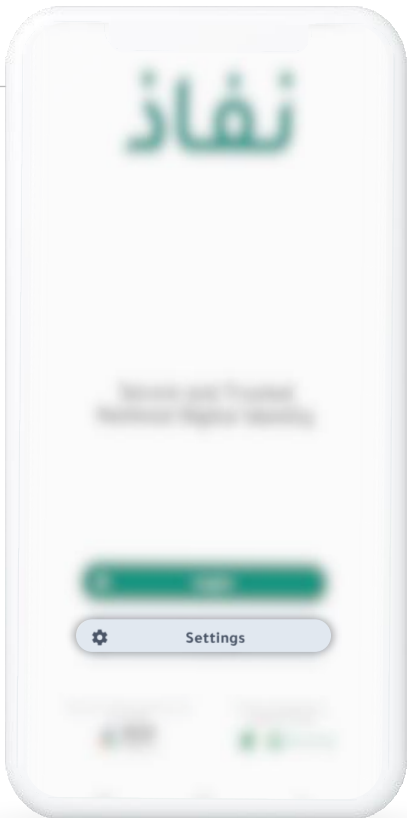
Temporarily Pause Your Digital Identity (Absher)

A service that enables users to activate their National Digital Identity (Absher) without the need to visit the self-service kiosks



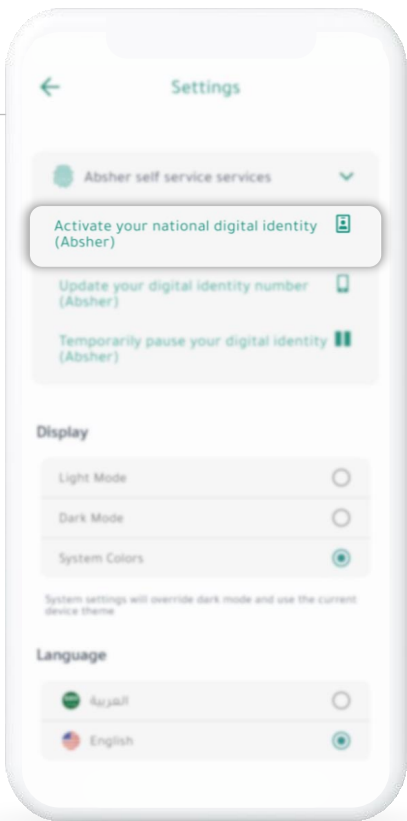
01

Open the Nafath app and tap on Settings



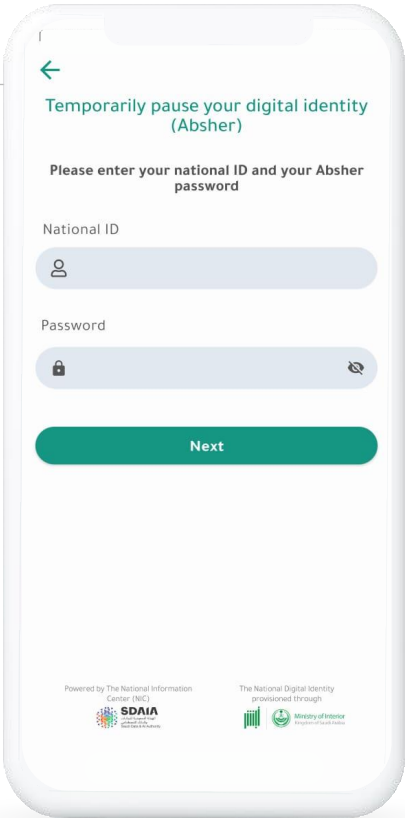
02

From the Absher Self-service Services menu, select **Activate Your National Digital Identity (Absher)** option



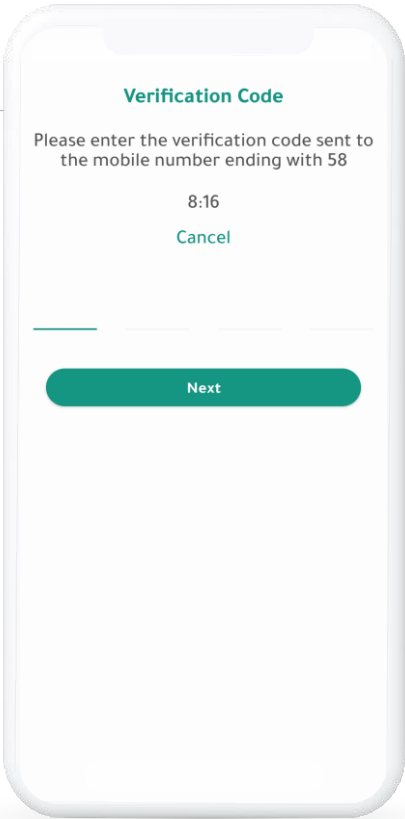
03

Enter your ID number and the password used in your Absher account



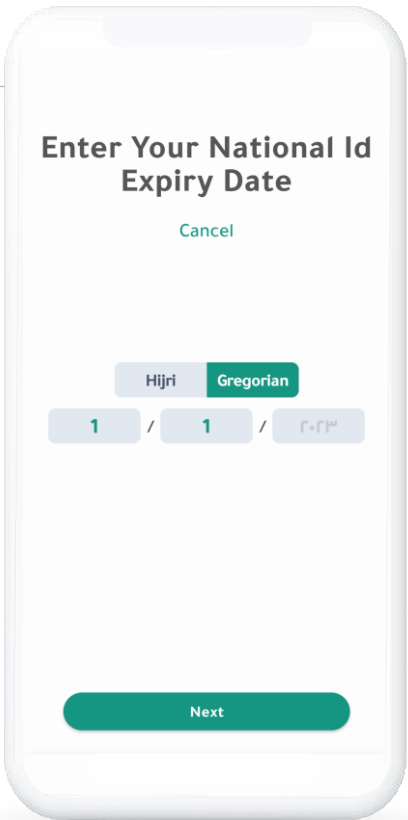
04

A verification code (OTP) will be sent to your mobile number used in your Absher account, enter the code to proceed



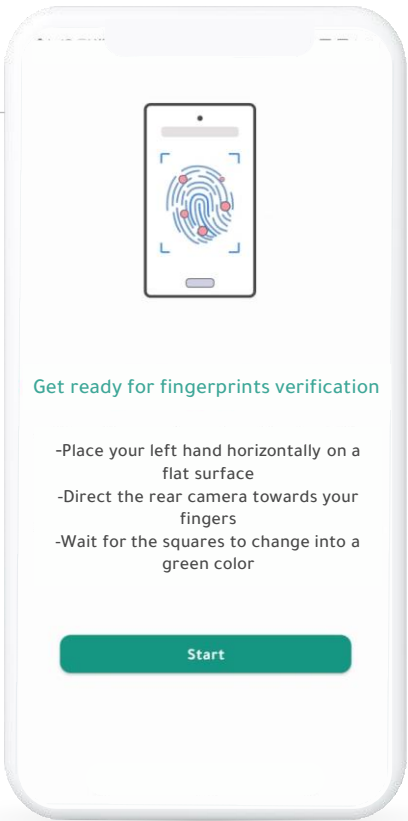
05

Answer the verification question, which serves as an additional verification factor of your identity



06

Once the verification process has started, instructions on capturing the biometrics will be displayed

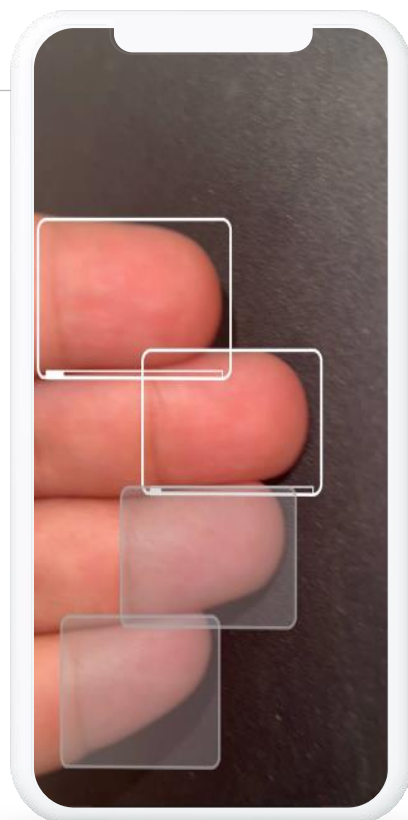


07

Place your left hand horizontally on a flat surface, direct the back camera towards your fingers, and position the phone in accordance with the instructions displayed on the screen, while considering adhering to the following:

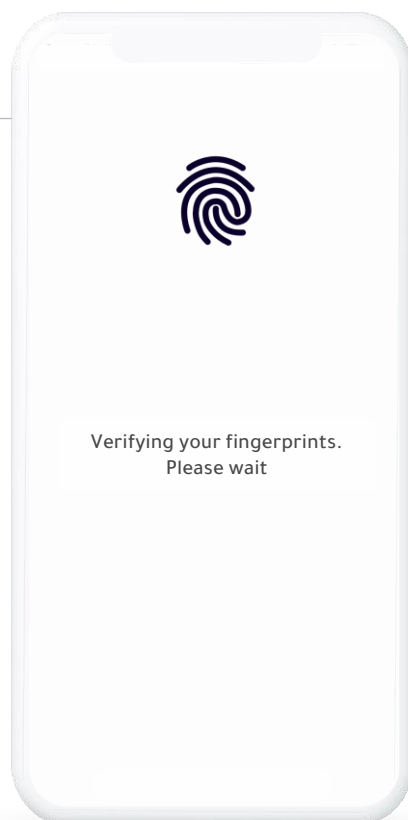
- ✓ **Ensuring rear camera cleanliness**
- ✓ **Avoiding the existence of any other objects in the image**
- ✓ **Ensuring that all fingers -except the thumb- have appeared in the capture frame**
- ✓ **Ensuring sufficient lighting**

Once all of the instructions have been followed, The fingerprint image will be captured automatically to complete the verification process



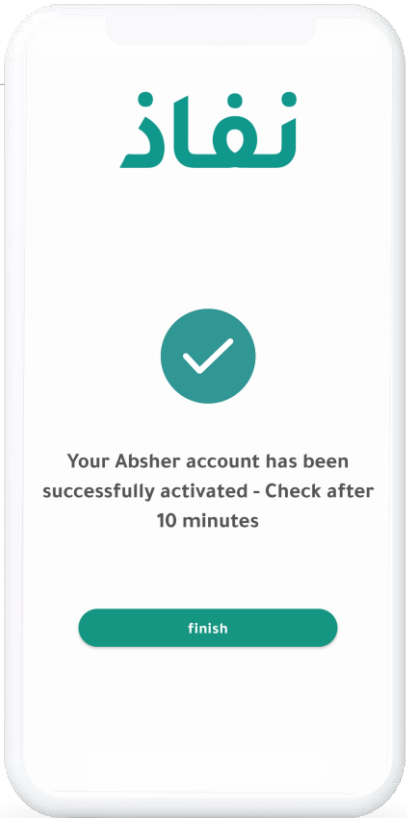
08

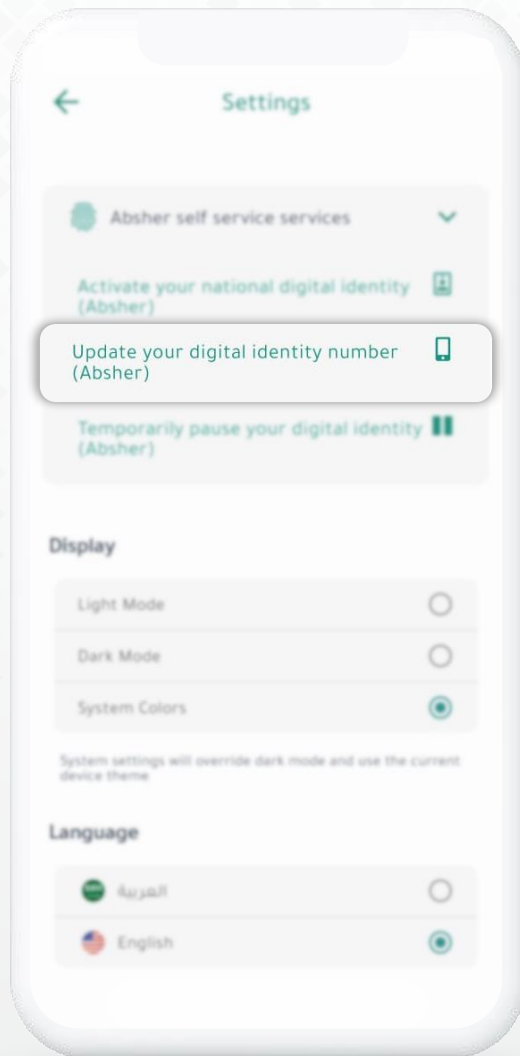
Wait for the fingerprint verification process to be completed



09

When the fingerprint verification process is completed, you will see a message indicating that your Absher account has been successfully Activated





Absher Self-service Kiosk Services



Activate Your National Digital Identity (Absher)

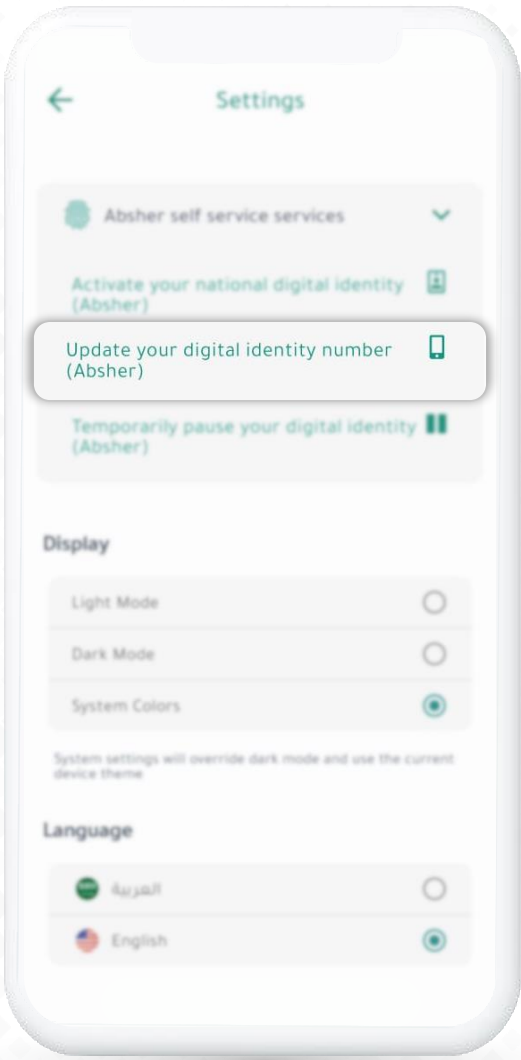


Update Your Digital Identity Number (Absher)



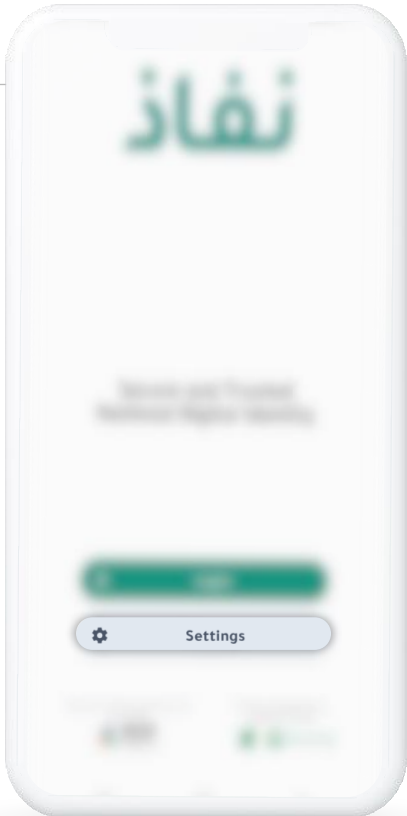
Temporarily Pause Your Digital Identity (Absher)

A service that enables users to update their mobile number that is linked to their National Digital Identity (Absher) without the need to visit the self-service kiosks



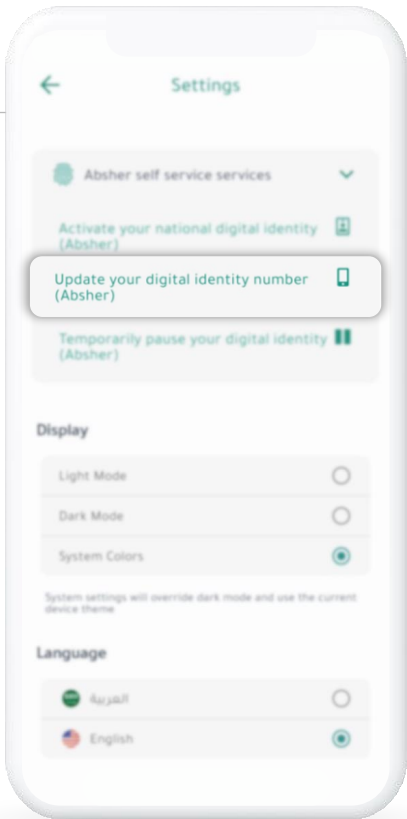
01

Open the Nafath app and tap on Settings



02

From the Absher Self-service Services menu, select the **Update Your Digital Identity Number (Absher)** option



03

Enter your ID number and the password used in your Absher account

The screenshot shows a mobile app interface with a back arrow at the top left. The title is "Temporarily pause your digital identity (Absher)". Below it, a prompt says "Please enter your national ID and your Absher password". There are two input fields: "National ID" with a person icon and "Password" with a lock icon and a toggle for visibility. A green "Next" button is at the bottom. At the very bottom, there are logos for "Powered by The National Information Center (NIC) SDAIA" and "The National Digital Identity provisioned through Ministry of Interior".

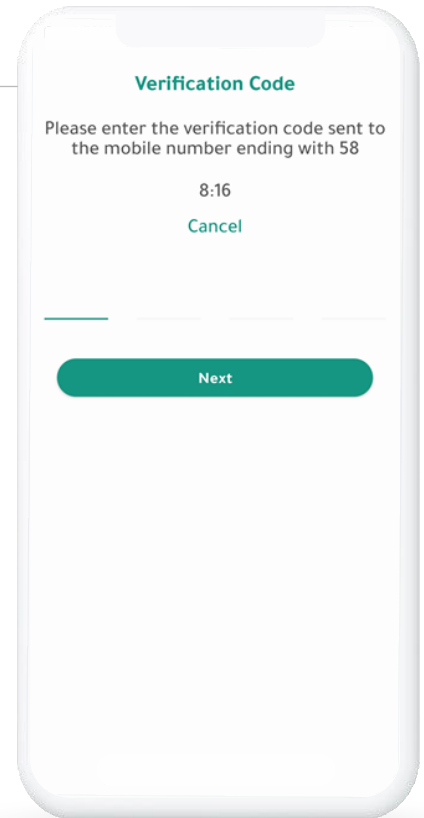
04

Enter the new mobile number

The screenshot shows a mobile app interface with the title "Enter Your new mobile number". Below the title is a green "Cancel" link. There is a label "new mobile number" above a text input field that contains "+966|". Below the input field, an example is given: "eg. 512345678 (Without a leading zero)". A green "Next" button is at the bottom.

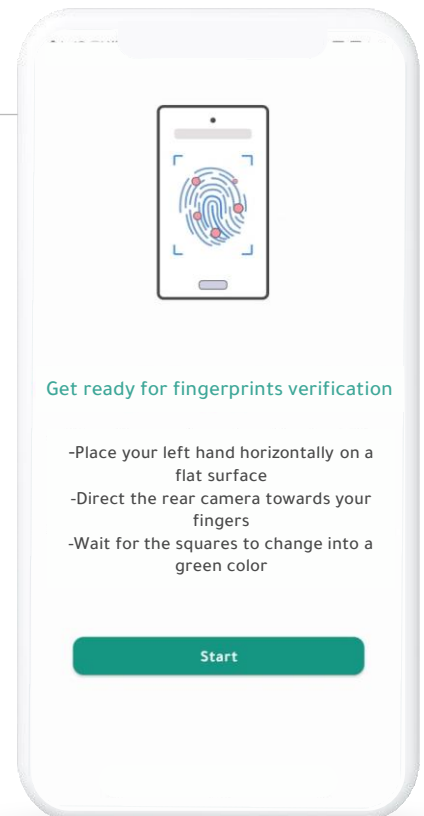
05

A verification code (OTP) will be sent to the new mobile number entered in the previous step, enter the code to proceed



06

Once the verification process has started, instructions on capturing the biometrics will be displayed

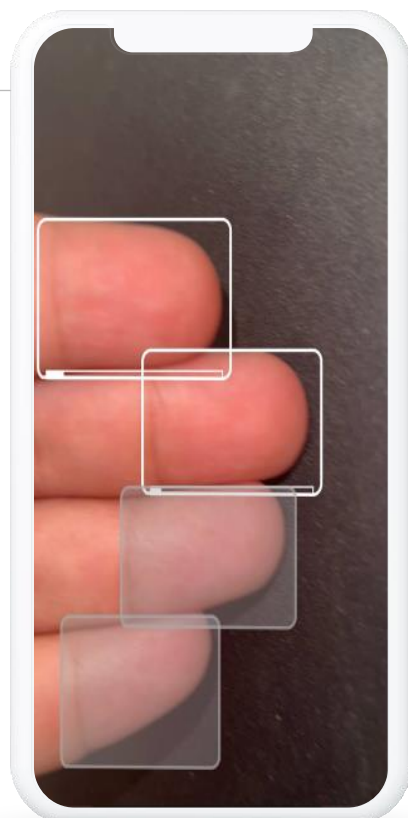


07

Place your left hand horizontally on a flat surface, direct the back camera towards your fingers, and position the phone in accordance with the instructions displayed on the screen, while considering adhering to the following:

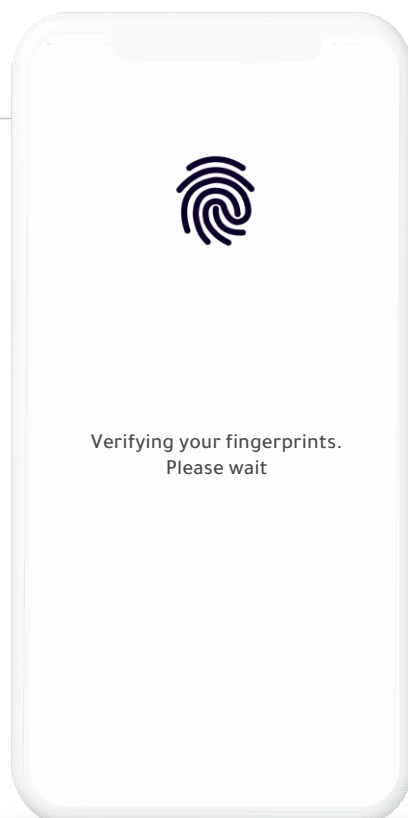
- ✓ **Ensuring rear camera cleanliness**
- ✓ **Avoiding the existence of any other objects in the image**
- ✓ **Ensuring that all fingers -except the thumb- have appeared in the capture frame**
- ✓ **Ensuring sufficient lighting**

Once all of the instructions have been followed, The fingerprint image will be captured automatically to complete the verification process



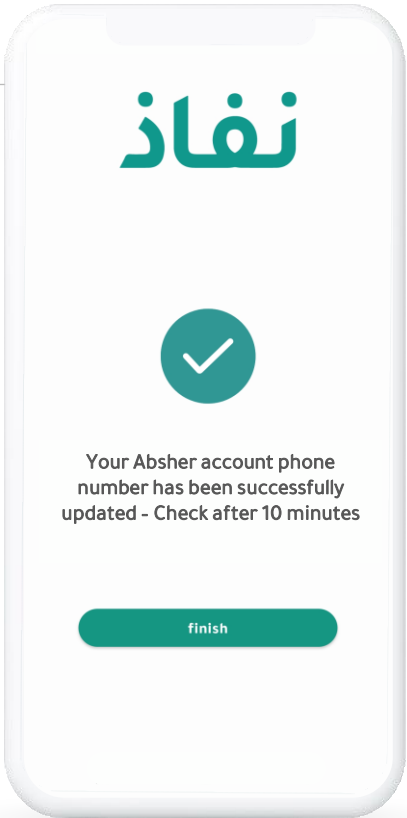
08

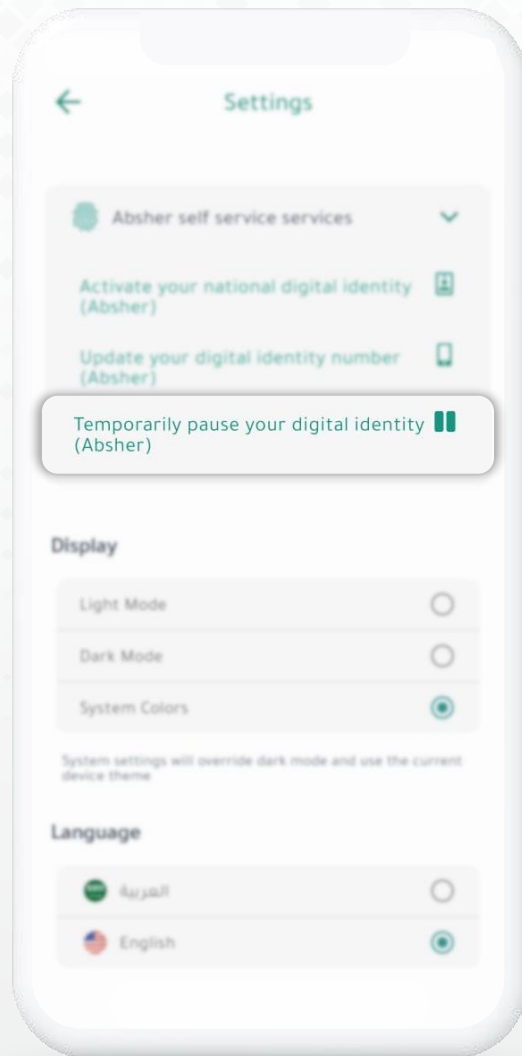
Wait for the fingerprint verification process to be completed



09

When the fingerprint verification process is completed, you will see a message indicating that your Absher account phone number has been successfully updated





Absher Self-service Kiosk Services



Activate Your National Digital Identity (Absher)

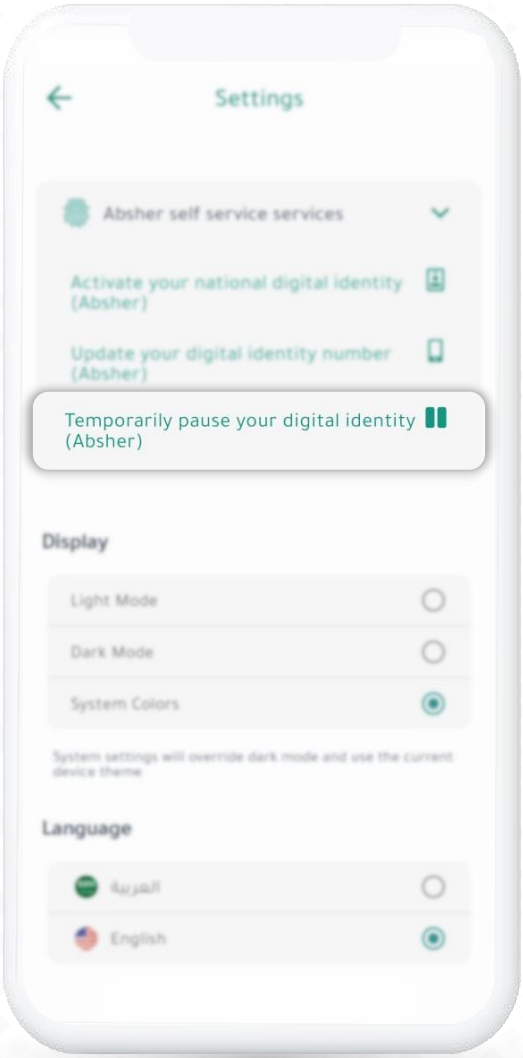


Update Your Digital Identity Number (Absher)



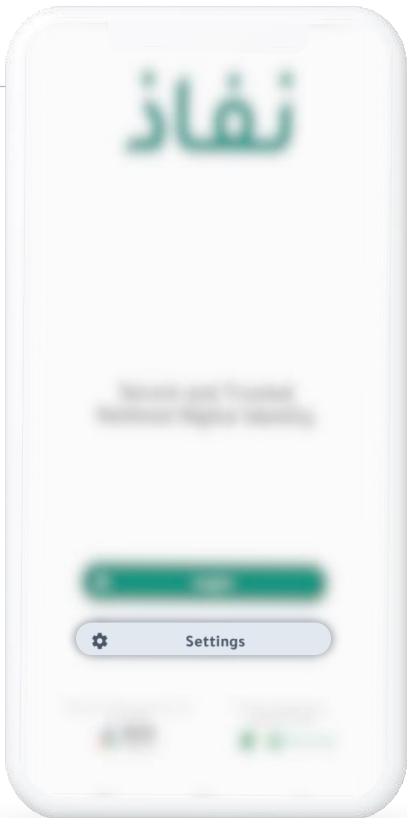
Temporarily Pause Your Digital Identity (Absher)

A service that enables users to temporarily pause their Digital Identity (Absher) without the need to visit the self-service kiosks



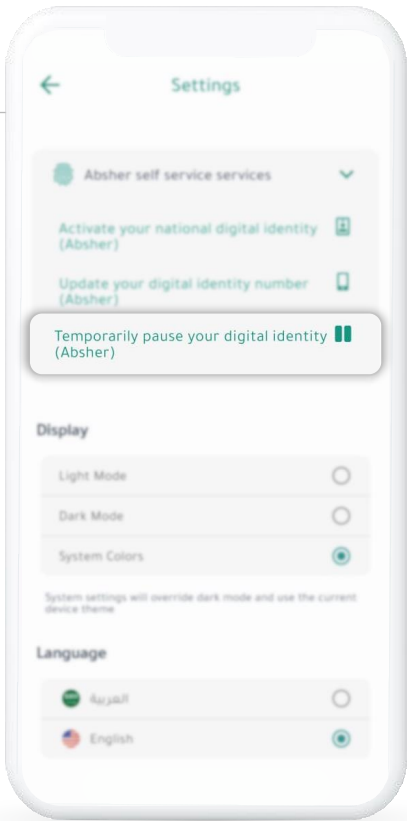
01

Open the Nafath app and tap on Settings



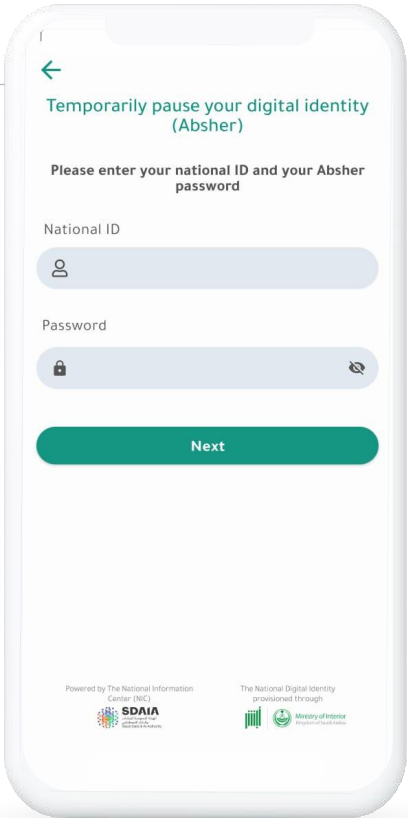
02

From the Absher Self-service Services menu, select the **Temporarily Pause Your Digital Identity** option



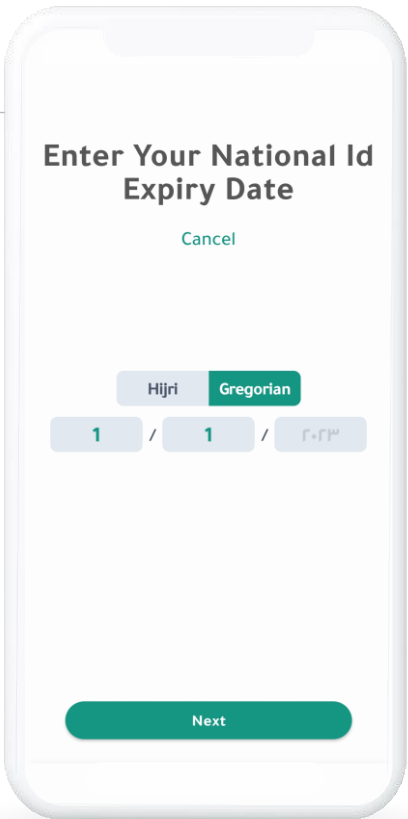
03

Enter your ID number and the password used in your Absher account



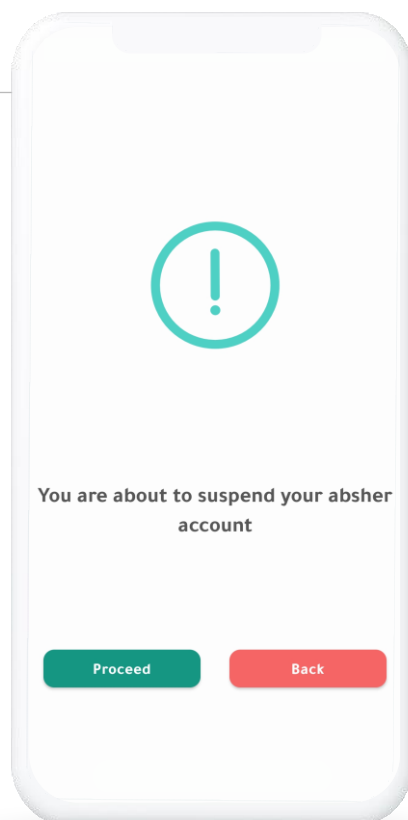
04

Answer the verification question, which serves as an additional verification factor of your identity



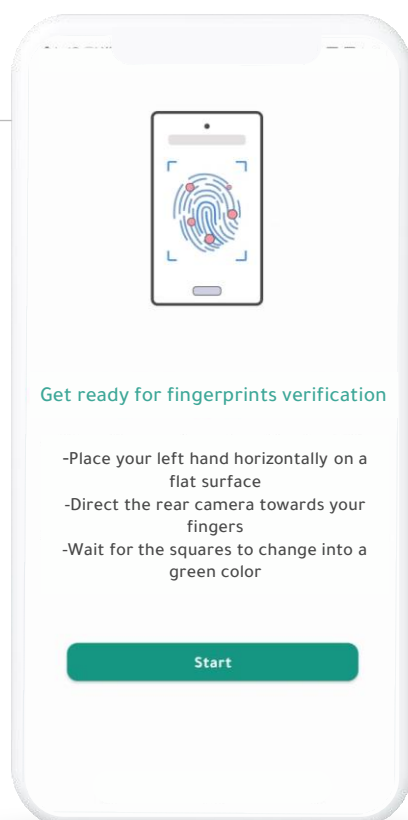
05

Confirm the process of suspending your Absher account by clicking on the Proceed button



06

Once the verification process has started, instructions on capturing the biometrics will be displayed

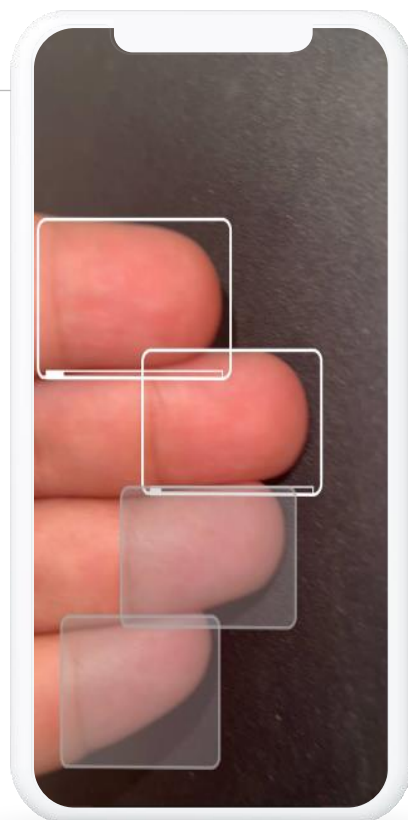


07

Place your left hand horizontally on a flat surface, direct the back camera towards your fingers, and position the phone in accordance with the instructions displayed on the screen, while considering adhering to the following:

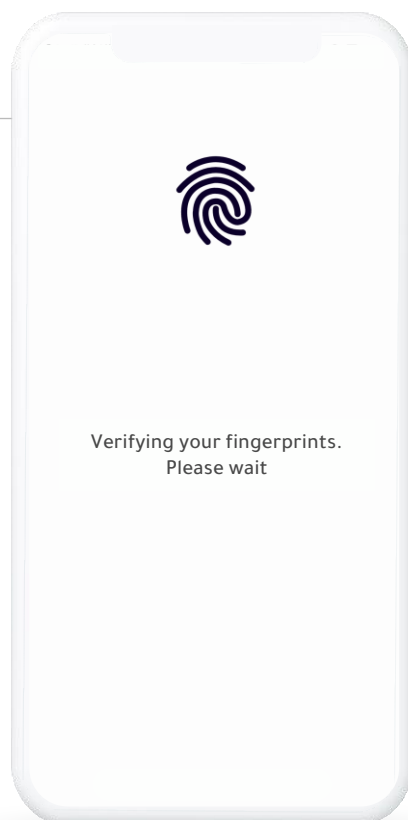
- ✓ **Ensuring rear camera cleanliness**
- ✓ **Avoiding the existence of any other objects in the image**
- ✓ **Ensuring that all fingers -except the thumb- have appeared in the capture frame**
- ✓ **Ensuring sufficient lighting**

Once all of the instructions have been followed, The fingerprint image will be captured automatically to complete the verification process



08

Wait for the fingerprint verification process to be completed



09

When the fingerprint verification process is completed, you will see a message indicating that your Absher account has been successfully suspended

